

Dell DR4100 Systems Owner's Manual

Regulatory Model: E14S Series
Regulatory Type: E14S001



Notes, Cautions, and Warnings



NOTE: A NOTE indicates important information that helps you make better use of your computer.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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About Your System

Front-Panel Features And Indicators

The following topic describes the front-panel features and indicators of the Dell DR4100 system.

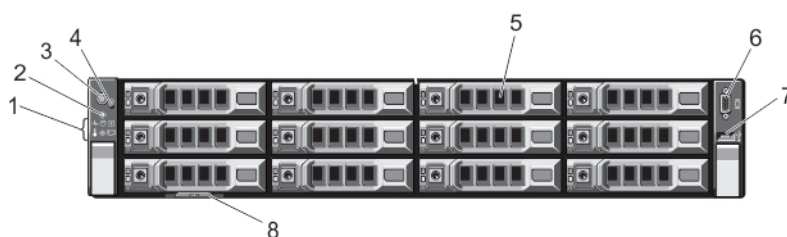








Figure 1. Front-Panel Features and Indicators

Item	Indicator, Button, or Connector	Icon	Description
1	Diagnostic indicators		The diagnostic indicators light up to display error status.
2	System identification button		<p>The identification buttons on the front and back panels can be used to locate a particular system within a rack. When one of these buttons is pressed, the system status indicator on the back flashes until one of the buttons is pressed again.</p> <p>Press to toggle the system ID on and off.</p> <p>If the system stops responding during POST, press and hold the system ID button for more than five seconds to enter BIOS progress mode.</p> <p>To reset the iDRAC (if not disabled in F2 iDRAC setup) press and hold the button for more than 15 seconds.</p>
3	Power-on indicator, power button		<p>The power-on indicator lights when the system power is on. The power button controls the power supply output to the system.</p> <p>NOTE: On Advanced Configuration and Power Interface (ACPI)-compliant operating systems, turning off the system using the power button causes the system to perform a graceful shutdown before power to the system is turned off.</p>
4	NMI button		Used to troubleshoot software and device driver errors when running certain operating systems. This button can be pressed using the end of a paper clip.

Item	Indicator, Button, or Connector	Icon	Description
			Use this button only if directed to do so by qualified support personnel or by the operating system's documentation.
5	Hard drives		Up to twelve 3.5 inch hot-swappable hard drives.
6	Video connector		Allows you to connect a VGA display to the system.
7	USB connector		Allows you to connect USB devices to the system. The port is USB 2.0-compliant.
8	Information tag		A slide-out label panel which allows you to record system information such as Service Tag, NIC, MAC address, and so on as per your need.

Diagnostic Indicators

The diagnostic indicators on the system front-panel display error status during system startup.

 **NOTE:** No diagnostic indicators are lit when the system is switched off. To start the system, plug it into a working power source and press the power button.

The following section describes system conditions and possible corrective actions associated with these indicators:



Health indicator

Condition

If the system is on, and in good health, the indicator lights solid blue.

The indicator blinks amber if the system is on or in standby, and any error exists (for example, a failed fan or hard drive).

Corrective Action

None required.

See the System Event Log or [System Messages](#) for the specific issue.

Invalid memory configurations can cause the system to halt at startup without any video output. See [Getting Help](#).



Hard-drive indicator

Condition

The indicator blinks amber if a hard drive experiences an error.

Corrective Action

1. See the System Event Log to determine the hard drive that has an error.
2. Run the appropriate Online Diagnostics test.
3. Restart system and run embedded diagnostics (ePSA).



Hard-drive indicator

Condition

Corrective Action

4. If the hard drives are configured in a RAID array, restart the system and enter the host adapter configuration utility program.



Electrical indicator

Condition

The indicator blinks amber if the system experiences an electrical error (for example, voltage out of range, or a failed power supply or voltage regulator).

Corrective Action

See the System Event Log or [System Messages](#) for the specific issue. If it is due to a problem with the power supply, check the LED on the power supply. Re-seat the power supply by removing and reinstalling it. If the problem persists, see [Getting Help](#).



Temperature indicator

Condition

The indicator blinks amber if the system experiences a thermal error (for example, a temperature out of range or fan failure).

Corrective Action

Ensure that none of the following conditions exist:

- A cooling fan is removed or has failed.
- System cover, cooling shroud, EMI filler panel, memory-module blank, or back-filler bracket is removed.
- Ambient temperature is too high.
- External airflow is obstructed.

See [Getting Help](#).



Memory indicator

Condition

The indicator blinks amber if a memory error occurs.

Corrective Action

See the system event log or system messages for the location of the failed memory. Reinstall the memory device. If the problem persists, see [Getting Help](#).



PCIe indicator

Condition

The indicator blinks amber if a PCIe card experiences an error.

Corrective Action

Restart the system. Update any required drivers for the PCIe card. Re-install the card. If the problem persists, see [Getting Help](#).

Hard-Drive Indicator Patterns

The following topic describes the hard-drive indicator patterns of the Dell DR4100 system.



Figure 2. Hard-Drive Indicators

1. hard-drive activity indicator (green)
2. hard-drive status indicator (green and amber)

NOTE: If the hard drive is in Advanced Host Controller Interface (AHCI) mode, the status indicator (on the right side) does not function and remains off.

Drive-Status Indicator Pattern (RAID Only)

Condition

Blinks green two times per second

Identifying drive or preparing for removal

Off

Drive ready for insertion or removal



NOTE: The drive status indicator remains off until all hard drives are initialized after the system is turned on. Drives are not ready for insertion or removal during this time.

Blinks green, amber, and off

Predicted drive failure

Blinks amber four times per second

Drive failed

Blinks green slowly

Drive rebuilding

Drive-Status Indicator Pattern (RAID Only)	Condition
Steady green	Drive online
Blinks green three seconds, amber three seconds, and off six seconds	Rebuild aborted

Back-Panel Features And Indicators

The following topic describes the back-panel features and indicators of the Dell DR4100 system.

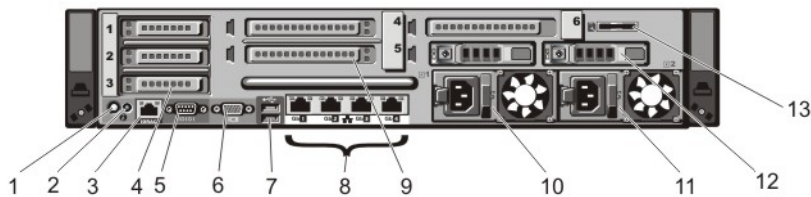






Figure 3. Back-Panel Features And Indicators

Item	Indicator, Button, or Connector	Icon	Description
1	System identification button		<p>The identification buttons on the front and back panels can be used to locate a particular system within a rack.</p> <ul style="list-style-type: none"> When one of these buttons is pressed, the system status indicator on the back flashes until one of the buttons is pressed again. Press to toggle the system ID on and off. If the system stops responding during POST, press and hold the system ID button for more than five seconds to enter BIOS progress mode. To reset iDRAC (if not disabled in F2 iDRAC setup) press and hold the button for more than 15 seconds.
2	System identification connector		Connects the optional system status indicator assembly through the optional cable management arm.
3	iDRAC7 Enterprise port		Dedicated management port.
			NOTE: The port is available for use only if the iDRAC7 Enterprise license is installed on your system.
4	PCIe expansion card slots low-profile (3)		Allows you to connect up to three PCI Express expansion cards.
5	Serial connector		Allows you to connect a serial device to the system.
6	Video connector		Allows you to connect a VGA display to the system.

Item	Indicator, Button, or Connector	Icon	Description
7	USB connectors (2)		Allows you to connect USB devices to the system. The ports are USB 2.0-compliant.
8	Ethernet connectors		Four integrated 10/100/1000 Mbps NIC connectors or Four integrated connectors that include: <ul style="list-style-type: none"> • Two 10/100/1000 Mbps NIC connectors • Two 100 Mbps/1 Gbps/10 Gbps SFP+/ 10GBASE-T connectors
9	PCIe expansion card slots full height (3)		Allows you to connect up to three full-height PCI Express expansion cards.
10	Power supply (PSU1)		AC 750 W
11	Power supply (PSU2)		AC 750 W
12	Hard drives (2) (back)		Two hot-swappable 2.5 inch hard drives.
13	vFlash media card slot		Allows you to insert a vFlash media card.  NOTE: The vFlash media card slot is not active on the DR4100. Do not use this slot.

NIC Indicator Codes

The following topic describes the NIC indicator codes of the Dell DR4100 system.

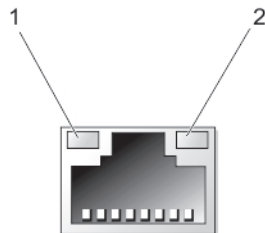


Figure 4. NIC Indicator

1. link indicator
2. activity indicator

Indicator	Indicator Code
Link and activity indicators are off	The NIC is not connected to the network.
Link indicator is green	The NIC is connected to a valid network at its maximum port speed (1 Gbps or 10 Gbps).

Indicator	Indicator Code
Link indicator is amber	The NIC is connected to a valid network at less than its maximum port speed.
Activity indicator is blinking green	Network data is being sent or received.

Power Indicator Codes

Each AC power supply has an illuminated translucent handle that serves as an indicator to show whether power is present or whether a power fault has occurred.

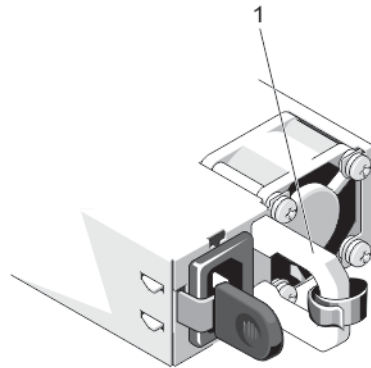


Figure 5. AC Power Supply Status Indicator

1. AC power supply status indicator/handle


Power Indicator Pattern	Condition
Not lit	Power is not connected.
Green	The handle/LED indicator lights green indicating that a valid power source is connected to the power supply and that the power supply is operational.
Flashing amber	Indicates a problem with the power supply. <ul style="list-style-type: none"> ⚠ CAUTION: When correcting a power supply mismatch, replace only the power supply with the flashing indicator. Swapping the opposite power supply to make a matched pair can result in an error condition and unexpected system shutdown. To change from a High Output configuration to a Low Output configuration or vice versa, you must power down the system. ⚠ CAUTION: AC power supplies support both 220 V and 110 V input voltages. When two identical power supplies receive different input voltages, they can output different wattages, and trigger a mismatch. ⚠ CAUTION: If two power supplies are used, they must be of the same type and have the same maximum output power.
Flashing green	When hot-adding a power supply, this indicates that the power supply is mismatched with the other power supply (in terms of efficiency, feature set, health status, and supported voltage).

**Power Indicator
Pattern**

Condition

Replace the power supply that has the flashing indicator with a power supply that matches the capacity of the other installed power supply.


Other Information You May Need

 **WARNING:** See the safety and regulatory information that shipped with your system. Warranty information may be included within this document or as a separate document.

- The Getting Started Guide that shipped with your system provides an overview of setting up your system, and technical specifications. This document is available online at dell.com/support/manuals.
- The rack documentation included with your rack solution describes how to install your system into a rack, if required.
- Any media that ships with your system that provides documentation and tools for configuring and managing your system, including those pertaining to the operating system, system management software, system updates, and system components that you purchased with your system.
- For the full name of an abbreviation or acronym used in this document, see the Glossary at dell.com/support/manuals.

 **NOTE:** Always check for updates on www.dell.com/support/manuals and read the updates first because they often supersede information in other documents.

Using The System Setup And Boot Manager

 **NOTE:** BIOS Boot Manager is the only supported boot mode.

System Setup enables you to manage your system hardware and specify BIOS-level options.

The following keystrokes provide access to system features during startup:

Keystroke	Description
<F2>	Enters the System Setup .
<F10>	Opens the Dell Lifecycle Controller 2 (LC2). The Dell LC2 supports systems management features such as firmware updates, hardware configuration, OS deployment, platform restore, and hardware diagnostics using a graphical user interface. The exact LC2 feature set is determined by the iDRAC license purchased. For more information, see the Dell LC2 documentation at dell.com/support/manuals .
<F11>	Enters the BIOS Boot Manager .
<F12>	Starts Preboot eXecution Environment (PXE) boot.


From the **System Setup**, you can:

- Change the NVRAM settings after you add or remove hardware
- View the system hardware configuration
- Enable or disable integrated devices
- Set performance and power management thresholds
- Manage system security

You can access the **System Setup** using the:

- Standard graphical browser, which is enabled by default
- Text browser, which is enabled using **Console Redirection**

To enable **Console Redirection**, in **System Setup**, select **System BIOS** → **Serial Communication screen** → **Serial Communication**, select **On with Console Redirection**.

 **NOTE:** By default, help text for the selected field is displayed in the graphical browser. To view the help text in the text browser, press <F1>.

Entering System Setup


1. Turn on or restart your system.
2. Press <F2> immediately after you see the following message:

```
<F2> = System Setup
```

If your operating system begins to load before you press <F2>, allow the system to finish booting, and then restart your system and try again.


Responding To Error Messages

If an error message is displayed while the system is booting, make a note of the message. For more information, see System Error Messages.

 **NOTE:** After installing a memory upgrade, it is normal for your system to display a message the first time you start your system.


Using The System Setup Navigation Keys

Keys	Action
Up arrow	Moves to the previous field.
Down arrow	Moves to the next field.
<Enter>	Allows you to type in a value in the selected field (if applicable) or follow the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.
<Tab>	Moves to the next focus area.

 **NOTE:** For the standard graphics browser only.


<Esc> Moves to the previous page until you view the main screen. Pressing <Esc> in the main screen displays a message that prompts you to save any unsaved changes and restarts the system.

<F1> Displays the **System Setup** help file.

 **NOTE:** For most of the options, any changes that you make are recorded but do not take effect until you restart the system.


System Setup Options


System Setup Main Screen

 **NOTE:** Unified Extensible Firmware Interface (UEFI) Boot Manager is not supported. BIOS Boot Manager is the default boot mode.

Menu Item	Description
System BIOS	This option is used to view and configure BIOS settings.
iDRAC Settings	This option is used to view and configure iDRAC settings.
Device Settings	This option is used to view and configure device settings.

System BIOS Screen

 **NOTE:** The options for System Setup change based on the system configuration.

 **NOTE:** System Setup defaults are listed under their respective options in the following sections, where applicable.


Menu Item	Description
System Information	Displays information about the system such as the system model name, BIOS version, Service Tag, and so on.
Memory Settings	Displays information and options related to installed memory.
Processor Settings	Displays information and options related to the processor such as speed, cache size, and so on.
Boot Settings	Enables you to modify BIOS boot settings.
Integrated Devices	Displays options to enable or disable integrated device controllers and ports, and to specify related features and options.
Serial Communication	Displays options to enable or disable the serial ports and specify related features and options.
System Profile Settings	Displays options to change the processor power management settings, memory frequency, and so on.
System Security	Displays options to configure the system security settings like system password, setup password, TPM security, and so on. It also enables or disables support for local BIOS update, the power and NMI buttons on the system.
Miscellaneous Settings	Displays options to change the system date, time, and so on.

System Information Screen


Menu Item	Description
System Model Name	Displays the system model name.
System BIOS Version	Displays the BIOS version installed on the system.
System Service Tag	Displays the system Service Tag.
System Manufacturer	Displays the name of system manufacturer.
System Manufacturer Contact Information	Displays the contact information of the system manufacturer.



Memory Settings Screen

Menu Item	Description
System Memory Size	Displays the amount of memory installed in the system.
System Memory Type	Displays the type of memory installed in the system.
System Memory Speed	Displays the system memory speed.
System Memory Voltage	Displays the system memory voltage.



Menu Item	Description
Video Memory	Displays the amount of video memory.
System Memory Testing	Specifies whether system memory tests are run during system boot. Options are Enabled and Disabled . By default, the System Memory Testing option is set to Disabled .
Memory Operating Mode	Specifies the memory operating mode. The options available depending on the memory configuration of your system are Optimizer Mode , Advanced ECC Mode , Mirror Mode , Spare Mode , and Spare with Advanced ECC Mode . By default, the Memory Operating Mode option is set to Optimizer Mode .  NOTE: The Memory Operating Mode can have different defaults and available options based on the memory configuration.
Node Interleaving	If this field is Enabled , memory interleaving is supported if a symmetric memory configuration is installed. If Disabled , the system supports asymmetric Non-Uniform Memory Architecture (NUMA) memory configurations. By default, Node Interleaving option is set to Disabled .
Serial Debug Output	By default, it is set to disabled.

Processor Settings Screen




Menu Item	Description
Logical Processor	Allows you to enable or disable logical processors and display the number of logical processors. If the Logical Processor option is set to Enabled , the BIOS displays all the logical processors. If this option is set to Disabled , the BIOS only displays one logical processor per core. By default, the Logical Processor option is set to Enabled .
QPI Speed	Allows you to set the QuickPath Interconnect data rate settings. By default, the QPI Speed option is set to Maximum data rate .  NOTE: The QPI speed option displays only when both the processors are installed.
Alternate RTID (Requestor Transaction ID) Setting	Allows you to allocate more RTIDs to the remote socket increasing cache performance between the sockets or work in normal mode for NUMA. By default, the Alternate RTID (Requestor Transaction ID) Setting is set to Disabled .
Virtualization Technology	Allows you to enable or disable the additional hardware capabilities provided for virtualization. By default, the Virtualization Technology option is set to Enabled .
Adjacent Cache Line Prefetch	Allows you to optimize the system for applications that require high utilization of sequential memory access. By default, the Adjacent Cache Line Prefetch option is set to Enabled . You can disable this option for applications that require high utilization of random memory access.
Hardware Prefetcher	Allows you to enable or disable hardware prefetcher. By default, the Hardware Prefetcher option is set to Enabled .
DCU Streamer Prefetcher	Allows you to enable or disable Data Cache Unit streamer prefetcher. By default, the DCU Streamer Prefetcher option is set to Enabled .
DCU IP Prefetcher	Allows you to enable or disable Data Cache Unit IP prefetcher. By default, the DCU IP Prefetcher option is set to Enabled .

Menu Item	Description
Execute Disable	Allows you enable or disable execute disable memory protection technology. By default, the Execute Disable option is set to Enabled .
Logical Processor Idling	Allows you to enable or disable the OS capability to put logical processors in the idling state in order to reduce power consumption. By default, the option is set to Disabled .
Number of Cores per Processor	Allows you to control the number of enabled cores in each processor. By default, the Number of Cores per Processor option is set to All .
Processor 64-bit Support	Specifies if the processor(s) support 64-bit extensions.
Processor Core Speed	Displays the maximum core frequency of the processor.
Processor Bus Speed	Displays the bus speed of the processors.  NOTE: The processor bus speed option displays only when both the processors are installed.
Processor 1	 NOTE: The following settings are displayed for each processor installed in the system.
Family-Model-Stepping	Displays the family, model and stepping of the processor as defined by Intel.
Brand	Displays the brand name reported by the processor.
Level 2 Cache	Displays the total L2 cache.
Level 3 Cache	Displays the total L3 cache.
Number of Cores	Displays the number of cores per processor.

Boot Settings Screen



Menu Item	Description
Boot Mode	Allows you to set the boot mode of the system.  CAUTION: Switching the boot mode may prevent the system from booting if the operating system is not installed in the same boot mode. By default, the Boot Mode option is set to BIOS .
Boot Sequence Retry	Allows you to enable or disable the boot sequence retry feature. If this field is enabled and the system fails to boot, the system reattempts the boot sequence after 30 seconds. By default, the Boot Sequence Retry option is set to Disabled .
BIOS Boot Settings	Allows you to enable or disable BIOS Boot options.  NOTE: This option is enabled only if the boot mode is BIOS.
One-Time Boot	Allows you to enable or disable a one-time boot from a selected device.

Integrated Devices Screen


Menu Item	Description
Integrated RAID Controller	Allows you to enable or disable the integrated RAID controller. By default, the Integrated RAID Controller option is set to Enabled .
User Accessible USB Ports	Allows you enable or disable the user accessible USB ports. Selecting Only Back Ports On disables the front USB ports and selecting All Ports Off disables both front and back USB ports. By default, the User Accessible USB Ports option is set to All Ports On .
Internal USB Port	Allows you to enable or disable the internal USB port. By default, the Internal USB Port option is set to On .
Internal SD Card Port	Enables or disables the system's internal SD card port. By default, Internal SD Card Port option is set to On .  NOTE: This option is displayed only if IDSDM is installed on the system board.
Internal SD Card Redundancy	If set to Mirror mode, data is written on both SD cards. If any one of the SD card fails, data is written to the active SD card. Data from this card is copied to the replacement SD card at the next boot. By default, Internal SD Card Redundancy option is set to Mirror .  NOTE: This option is displayed only if IDSDM is installed on the system board.
Integrated Network Card 1	Allows you to enable or disable the integrated network card 1. By default, the Integrated Network Card 1 option is set to Enabled .
OS Watchdog Timer	Allows you to enable or disable the OS watchdog timer. When this field is enabled, the operating system initializes the timer and the OS watchdog timer helps in recovering the operating system. By default, the OS Watchdog Timer option is set to Disabled .
Embedded Video Controller	Allows you to enable or disable the Embedded Video Controller . By default, the embedded video controller is Enabled .
SR-IOV Global Enable	Allows you to enable or disable the BIOS configuration of Single Root I/O Virtualization (SR-IOV) devices. By default, the SR-IOV Global Enable option is set to Disabled .
Slot Disablement	Allows you to enable or disable available PCIe slots on your system. The Slot Disablement feature controls the configuration of PCIe cards installed in the specified slot.  CAUTION: Slot disablement must be used only when the installed peripheral card is preventing booting into the Operating System or causing delays in system startup. If the slot is disabled, both the Option ROM and UEFI driver are disabled.



Serial Communications Screen

Menu Item	Description
Serial Communication	Allows you to select serial communication devices (Serial Device 1 and Serial Device 2) in the BIOS. BIOS console redirection can also be enabled and the port address used can be specified. By default, Serial Communication option is set to On without Console Redirection .


Menu Item	Description
Serial Port Address	<p>Allows you to set the port address for serial devices. By default, the Serial Port Address option is set to Serial Device 1=COM2, Serial Device 2=COM1.</p> <p> NOTE: Only Serial Device 2 can be used for Serial Over LAN (SOL). To use console redirection by SOL, configure the same port address for console redirection and the serial device.</p>
External Serial Connector	<p>Allows you to associate the external serial connector to serial device 1, serial device 2, or remote access device. By default, the External Serial Connector option is set to Serial Device1.</p> <p> NOTE: Only Serial Device 2 can be used for SOL. To use console redirection by SOL, configure the same port address for console redirection and the serial device.</p>
Failsafe Baud Rate	<p>Displays the failsafe baud rate for console redirection. The BIOS attempts to determine the baud rate automatically. This failsafe baud rate is used only if the attempt fails and the value must not be changed. By default, the Failsafe Baud Rate option is set to 11520.</p>
Remote Terminal Type	<p>Allows you to set the remote console terminal type. By default, the Remote Terminal Type option is set to VT 100/VT 220.</p>
Redirection After Boot	<p>Allows you to enable or disable to the BIOS console redirection when the operating system is loaded. By default, the Redirection After Boot option is set to Enabled.</p>


System Profile Settings Screen

Menu Item	Description
System Profile	<p>Allows you to set the system profile. If you set the System Profile option to a mode other than Custom, the BIOS automatically sets the rest of the options. You can only change the rest of the options if the mode is set to Custom. By default, the System Profile option is set to Performance Per Watt Optimized (DAPC). DAPC is Dell Active Power Controller.</p> <p> NOTE: The following parameters are available only when the System Profile is set to Custom.</p>
CPU Power Management	<p>Allows you to set the CPU power management. By default, the CPU Power Management option is set to System DBPM (DAPC). DBPM is Demand-Based Power Management.</p>
Memory Frequency	<p>Allows you to set the memory frequency. By default, the Memory Frequency option is set to Maximum Performance.</p>
Turbo Boost	<p>Allows you to enable or disable the processor to operate in turbo boost mode. By default, the Turbo Boost option is set to Enabled.</p>
C1E	<p>Allows you to enable or disable the processor to switch to a minimum performance state when it is idle. By default, the C1E option is set to Enabled.</p>
C States	<p>Allows you to enable or disable the processor to operate in all available power states. By default, the C States option is set to Enabled.</p>
Monitor/Mwait	<p>Allows you to enable Monitor/Mwait instructions in the processor. By default, the Monitor/Mwait option is set to Enabled for all system profiles, except Custom.</p>


Menu Item	Description
	<p> NOTE: This option can be disabled only if the C States option in Custom mode is disabled.</p> <p> NOTE: When C States is enabled in Custom mode, changing the Monitor/Mwait setting does not impact system power/performance.</p>
Memory Patrol Scrub	Allows you to set the memory patrol scrub frequency. By default, the Memory Patrol Scrub option is set to Standard .
Memory Refresh Rate	Allows you to set the memory refresh rate. By default, the Memory Refresh Rate option is set to 1x .
Memory Operating Voltage	Allows you to set the DIMM voltage selection. When set to Auto , the system automatically sets the system voltage to the optimal setting based on the DIMM capacity and the numbers of DIMMs installed. By default, the Memory Operating Voltage option is set to Auto .
Collaborative CPU Performance Control	When set to enabled, the CPU power management is controlled by the OS DBPM and the System DBPM (DAPC). By default, the option is set to Disabled

System Security Screen

Menu Item	Description
Intel AES-NI	The Intel AES-NI option improves the speed of applications by performing encryption and decryption using the Advanced Encryption Standard Instruction Set and is set to Enabled by default.
System Password	Allows you to set the system password. This option is set to Enabled by default and is read-only if the password jumper is not installed in the system.
Setup Password	Allows you to set the setup password. This option is read-only if the password jumper is not installed in the system.
Password Status	Allows you to lock the system password. By default, the Password Status option is set to Unlocked .
TPM Security	Allows you to control the reporting mode of the Trusted Platform Module (TPM). By default, the TPM Security option is set to Off . You can only modify the TPM Status, TPM Activation, and Intel TXT fields if the TPM Status field is set to either On with Pre-boot Measurements or On without Pre-boot Measurements .
TPM Activation	Allows you to change the operational state of the TPM. By default, the TPM Activation option is set to No Change .
TPM Status	Displays the TPM status.
TPM Clear	<p> CAUTION: Clearing the TPM results in loss of all keys in the TPM. The loss of TPM keys may affect booting to the operating system.</p> <p>Allows you to clear all the contents of the TPM. By default, the TPM Clear option is set to No.</p>
Intel TXT	Allows you enable or disable Intel Trusted Execution Technology. To enable Intel TXT , Virtualization Technology must be enabled and TPM Security must be Enabled with Pre-boot measurements. By default, the Intel TXT option is set to Off .

Menu Item	Description
BIOS Update Control	Allows you to update the BIOS using either DOS or UEFI shell-based flash utilities. For environments that do not require local BIOS updates, it is recommended to set this field to Disabled . By default, the BIOS Update Control option is set to Unlocked .  NOTE: BIOS updates using Dell Update Package are not affected by this option.
Power Button	Allows you to enable or disable the power button on the front of the system. By default, the Power Button option is set to Enabled .
NMI Button	Allows you to enable or disable the NMI button on the front of the system. By default, the NMI Button option is set to Disabled .
AC Power Recovery	Allows you to set how the system reacts after AC power is restored to the system. By default, the AC Power Recovery option is set to Last .
AC Power Recovery Delay	Allows you to set how the system supports staggering of power up after AC power is restored to the system. By default, the AC Power Recovery Delay option is set to Immediate .
User Defined Delay (60s to 240s)	Allows you to set the User Defined Delay when the User Defined option for AC Power Recovery Delay is selected.

Miscellaneous Settings


Menu Item	Description
System Time	Allows you to set the time on the system.
System Date	Allows you to set the date on the system.
Asset Tag	Displays the asset tag and allows you to modify it for security and tracking purposes.
Keyboard NumLock	Allows you to set whether the system boots with the NumLock enabled or disabled. By default the Keyboard NumLock is set to On .  NOTE: This field does not apply to 84-key keyboards.
Report Keyboard Errors	Allows you to set whether keyboard-related error messages are reported during system boot. By default, the Report Keyboard Errors field is set to Report .
F1/F2 Prompt on Error	Allows you to enable or disable the F1/F2 prompt on error. By default, F1/F2 Prompt on Error is set to Enabled .
In-System Characterization	This field enables or disables In-System Characterization . By default, In-System Characterization is set to Enabled .

System And Setup Password Features


You can create a system password and a setup password to secure your system. To enable creation of the system and setup password, the password jumper must be set to enabled. For more information on the password jumper settings, see [System Board Jumper Settings](#).

System password	This is the password that you must enter to log on to your system.
------------------------	--


Setup password This is the password that you must enter to access and make changes to the BIOS or UEFI settings of your system.

 **CAUTION:** The password features provide a basic level of security for the data on your system.

 **CAUTION:** Anyone can access the data stored on your system if the system is running and unattended.

 **NOTE:** Your system is shipped with the system and setup password feature disabled.

Assigning A System And/Or Setup Password

 **NOTE:** The password jumper enables or disables the System Password and Setup Password features. For more information on the password jumper settings, see [System Board Jumper Settings](#).

You can assign a new **System Password** and/or **Setup Password** or change an existing **System Password** and/or **Setup Password** only when the password jumper setting is enabled and **Password Status** is **Unlocked**. If the Password Status is **Locked**, you cannot change the System Password and/or Setup Password.

If the password jumper setting is disabled, the existing System Password and Setup Password is deleted and you need not provide the system password to log on to the system.

To assign a system and/or setup password:


1. To enter System Setup, press **<F2>** immediately after a power-on or reboot.
2. In the **System Setup Main Menu**, select **System BIOS** and press **<Enter>**.
The **System BIOS** screen is displayed.
3. In the **System BIOS** screen, select **System Security** and press **<Enter>**.
The **System Security** screen is displayed.
4. In the **System Security** screen, verify that **Password Status** is **Unlocked**.
5. Select **System Password**, enter your system password, and press **<Enter>** or **<Tab>**.

Use the following guidelines to assign the system password:

- A password can have up to 32 characters.
- The password can contain the numbers 0 through 9.
- Only lower case letters are valid, upper case letters are not allowed.
- Only the following special characters are allowed: space, ("), (+), (,), (-), (.), (/), (:), ((), (\), ()), (').

A message prompts you to re-enter the system password.



6. Re-enter the system password that you entered earlier and click **OK**.
7. Select **Setup Password**, enter your system password and press **<Enter>** or **<Tab>**.
A message prompts you to re-enter the setup password.
8. Re-enter the setup password that you entered earlier and click **OK**.
9. Press **<Esc>** to return to the **System BIOS** screen. Press **<Esc>** again, and a message prompts you to save the changes.

 **NOTE:** Password protection does not take effect until the system reboots.


Deleting Or Changing An Existing System And/Or Setup Password

Ensure that the Password jumper is set to enabled and the **Password Status** is **Unlocked** before attempting to delete or change the existing System and/or Setup password. You cannot delete or change an existing System or Setup password if the **Password Status** is **Locked**.

To delete or change the existing System and/or Setup password:

1. To enter System Setup, press **<F2>** immediately after a power-on or reboot.
2. In the **System Setup Main Menu**, select **System BIOS** and press **<Enter>**.
The **System BIOS** screen is displayed.
3. In the **System BIOS** screen, select **System Security** and press **<Enter>**.
The **System Security** screen is displayed.
4. In the **System Security** screen, verify that **Password Status** is **Unlocked**.
5. Select **System Password**, alter or delete the existing system password and press **<Enter>** or **<Tab>**.
6. Select **Setup Password**, alter or delete the existing setup password and press **<Enter>** or **<Tab>**.
 **NOTE:** If you change the System and/or Setup password a message prompts you to re-enter the new password. If you delete the System and/or Setup password, a message prompts you to confirm the deletion.
7. Press **<Esc>** to return to the **System BIOS** screen. Press **<Esc>** again, and a message prompts you to save the changes.
 **NOTE:** You can disable password security while logging on to the system. To disable the password security, turn on or reboot your system, type your password and press **<Ctrl><Enter>**.

Using Your System Password To Secure Your System


 **NOTE:** If you have assigned a setup password, the system accepts your setup password as an alternate system password.

1. Turn on or reboot your system.
2. Type your password and press **<Enter>**.

When **Password Status** is **Locked**, type the password and press **<Enter>** when prompted at reboot.

If an incorrect system password is entered, the system displays a message and prompts you to re-enter your password. You have three attempts to enter the correct password. After the third unsuccessful attempt, the system displays an error message that the system has halted and must be powered down.

Even after you shut down and restart the system, the error message is displayed until the correct password is entered.

 **NOTE:** You can use the **Password Status** option in conjunction with the **System Password** and **Setup Password** options to protect your system from unauthorized changes.

Operating With A Setup Password Enabled

If **Setup Password** is **Enabled**, enter the correct setup password before modifying most of the System Setup options.


If you do not enter the correct password in three attempts, the system displays the message:

```
Invalid Password! Number of unsuccessful password attempts: <x> System Halted!  
Must power down.
```


Even after you shut down and restart the system, the error message is displayed until the correct password is entered.


The following options are exceptions:

- If **System Password** is not **Enabled** and is not locked through the **Password Status** option, you can assign a system password.
- You cannot disable or change an existing system password.

 **NOTE:** You can use the **Password Status** option in conjunction with the **Setup Password** option to protect the system password from unauthorized changes.

Using The Boot Manager Navigation Keys

Key	Description
Up arrow	Moves to the previous field.
Down arrow	Moves to the next field.
<Enter>	Allows you to type in a value in the selected field (if applicable) or follow the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.
<Tab>	Moves to the next focus area.
	 NOTE: For the standard graphics browser only.
<Esc>	Moves to the previous page till you view the main screen. Pressing <Esc> in the main screen exits the Boot Manager and proceeds with system boot.
<F1>	Displays the System Setup help file.


 **NOTE:** For most of the options, any changes that you make are recorded but do not take effect until you restart the system.

Boot Manager Screen

Menu Item	Description
Continue Normal Boot	The system attempts to boot to devices starting with the first item in the boot order. If the boot attempt fails, the system continues with the next item in the boot order until the boot is successful or no more boot options are found.
BIOS Boot Menu	Displays the list of available BIOS boot options (marked with asterisks). Select the boot option you wish to use and press <Enter>.
Driver Health Menu	Displays a list of the drivers installed on the system and their health status.
Launch System Setup	Enables you to access the System Setup.
System Utilities	Enables you to access the BIOS Update File Explorer, run the Dell Diagnostics program, and reboot the system.

Embedded System Management

The Dell Lifecycle Controller provides advanced embedded systems management throughout the server's lifecycle. The Lifecycle Controller can be started during the boot sequence and can function independently of the operating system.

 **NOTE:** Certain platform configurations may not support the full set of features provided by the Lifecycle Controller.

For more information about setting up the Lifecycle Controller, configuring hardware and firmware, and deploying the operating system, see the Lifecycle Controller documentation at dell.com/support/manuals.

iDRAC Settings Utility

The **iDRAC Settings** utility is an interface to setup and configure the iDRAC parameters using UEFI. You can enable or disable various iDRAC parameters using the **iDRAC Settings** utility.

 **NOTE:** Accessing some of the features on the **iDRAC Settings** utility requires the iDRAC7 Enterprise License upgrade.

For more information on using iDRAC, see the *iDRAC7 User's Guide* under **Software** → **Systems Management** → **Dell Remote Access Controllers**, at dell.com/support/manuals.

Entering The iDRAC Settings Utility

1. Turn on or restart the managed system.
2. Press <F2> during Power-on Self-test (POST).
3. In the **System Setup Main Menu** page, click **iDRAC Settings**.
The **iDRAC Settings** screen is displayed.


Installing System Components


Recommended Tools

You may need the following items to perform the procedures in this section:

- Key to the system keylock
- #2 Phillips screwdriver
- T10 and T15 Torx screwdrivers
- Wrist grounding strap connected to ground

Inside The System

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

 **NOTE:** Components that are hot-swappable are marked orange and touch points on the components are marked blue.

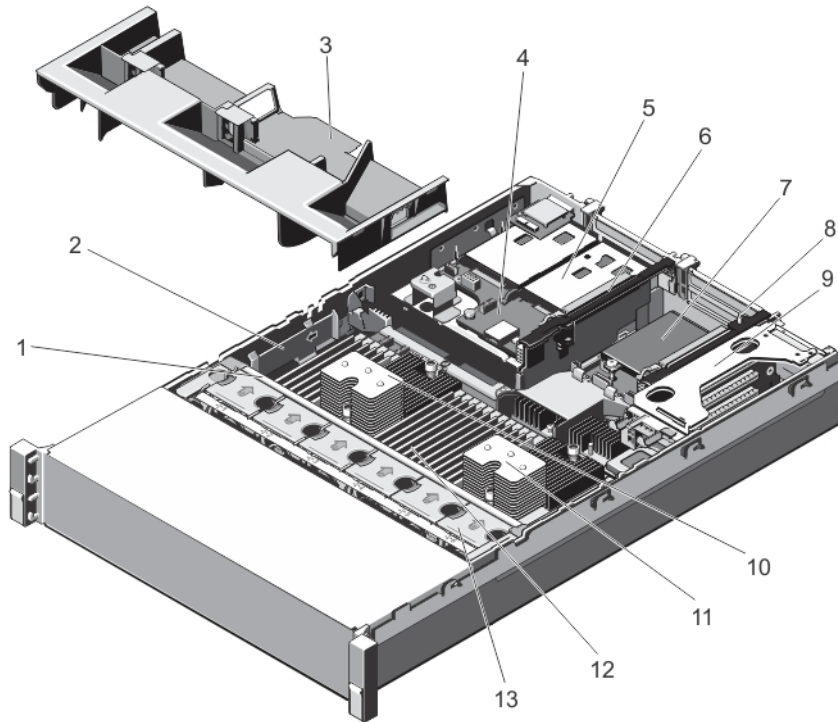


Figure 6. Inside the System

- | | |
|--------------------------------|-------------------------------|
| 1. cooling-fan assembly | 8. expansion-card riser 2 |
| 2. cable securing bracket | 9. expansion-card riser 1 |
| 3. cooling shroud | 10. heat sink for processor 1 |
| 4. hard-drive backplane (back) | 11. heat sink for processor 2 |
| 5. hard drives (back) (2) | 12. DIMMs (24) |
| 6. expansion-card riser 3 | 13. cooling fans (6) |
| 7. network daughter card | |

Front Bezel (Optional)

Removing The Front Bezel

1. Unlock the keylock at the left end of the bezel.
2. Lift the release latch next to the keylock.
3. Rotate the left end of the bezel away from the front panel.
4. Unhook the right end of the bezel and pull the bezel away from the system.

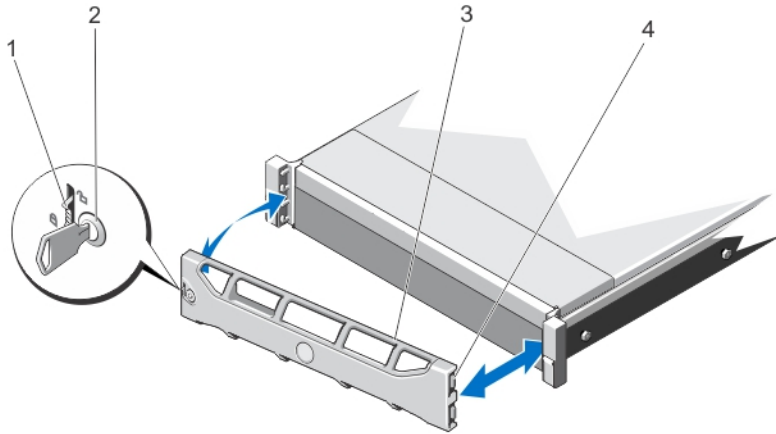






Figure 7. Removing and Installing the Front Bezel

1. release latch
2. keylock
3. front bezel
4. locking hook


Installing The Front Bezel

1. Hook the right end of the bezel onto the chassis.
2. Fit the free end of the bezel onto the system.
3. Secure the bezel with the keylock.

Opening And Closing The System

-  **WARNING:** Whenever you need to lift the system, get others to assist you. To avoid injury, do not attempt to lift the system by yourself.
-  **WARNING:** Opening or removing the system cover when the system is on may expose you to a risk of electric shock.
-  **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.
-  **CAUTION:** Do not operate the system without the cover for a duration exceeding five minutes.

Opening The System

-  **NOTE:** It is recommended that you always use a static mat and static strap while working on components in the interior of the system.
1. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
 2. Rotate the latch release lock counter clockwise to the unlocked position.
 3. Lift the latch on top of the system and slide the cover back.

4. Grasp the cover on both sides, and carefully lift the cover away from the system.

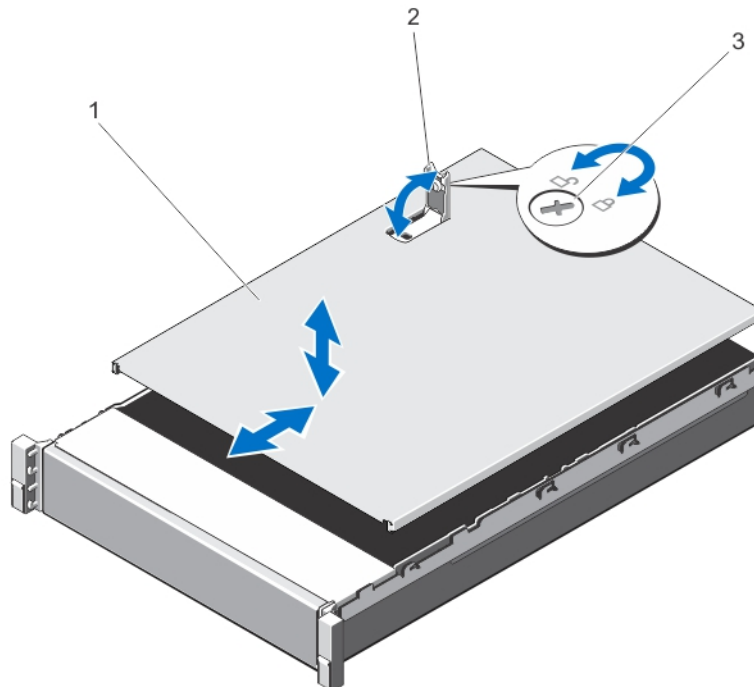


Figure 8. Opening and Closing the System

1. system cover
2. latch
3. latch release lock

Closing The System

1. Lift the latch on the cover.
2. Place the cover onto the chassis and offset the cover slightly back so that it clears the chassis hooks and lays flush on the chassis.
3. Push down the latch to move the cover into the closed position.
4. Rotate the latch release lock in a clockwise direction to secure the cover.
5. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Cooling Shroud

Removing The Cooling Shroud

⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

△ CAUTION: Never operate your system with the cooling shroud removed. The system may get overheated quickly, resulting in shutdown of the system and loss of data.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. If installed, remove the full-length PCIe card.
4. Hold the touch points and lift the shroud away from the system.

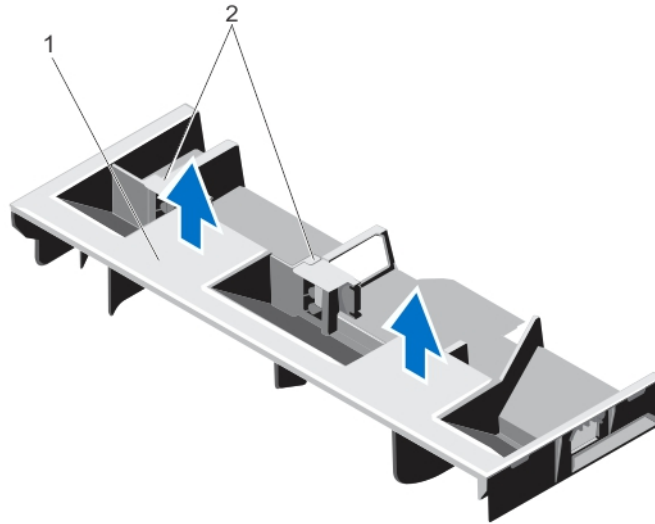


Figure 9. Removing and Installing the Cooling Shroud

1. cooling shroud
2. supports for a full-length PCIe card

Installing The Cooling Shroud


△ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

✎ NOTE: For proper seating of the cooling shroud in the chassis, ensure that the cables inside the system are routed along the chassis wall and secured using the cable securing bracket.

1. Align the tabs on the cooling shroud with the securing slots on the chassis.
2. Lower the cooling shroud into the chassis until it is firmly seated.
3. If applicable, replace the full-length PCIe card.
4. Close the system.
5. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

System Memory


Your system supports DDR3 registered DIMMs (RDIMMs) and meets the DDR3 and DDR3L voltage specifications.

 **NOTE:** MT/s indicates DIMM speed in MegaTransfers per second.

Memory bus operating frequency can be 1600 MT/s, 1333 MT/s, 1066 MT/s, or 800 MT/s depending on:

- DIMM configuration (number of ranks)
- maximum frequency of the DIMMs
- number of DIMMs populated per channel
- DIMM operating voltage
- system profile selected (for example, Performance Optimized, Custom, or Dense Configuration Optimized)
- maximum supported DIMM frequency of the processors

The system contains 24 memory sockets split into two sets of 12 sockets, one set per processor. Each 12-socket set is organized into four channels. In each channel, the release levers of the first socket are marked white, the second socket black, and the third socket green.

 **NOTE:** DIMMs in sockets A1 to A12 are assigned to processor 1 and DIMMs in sockets B1 to B12 are assigned to processor 2.

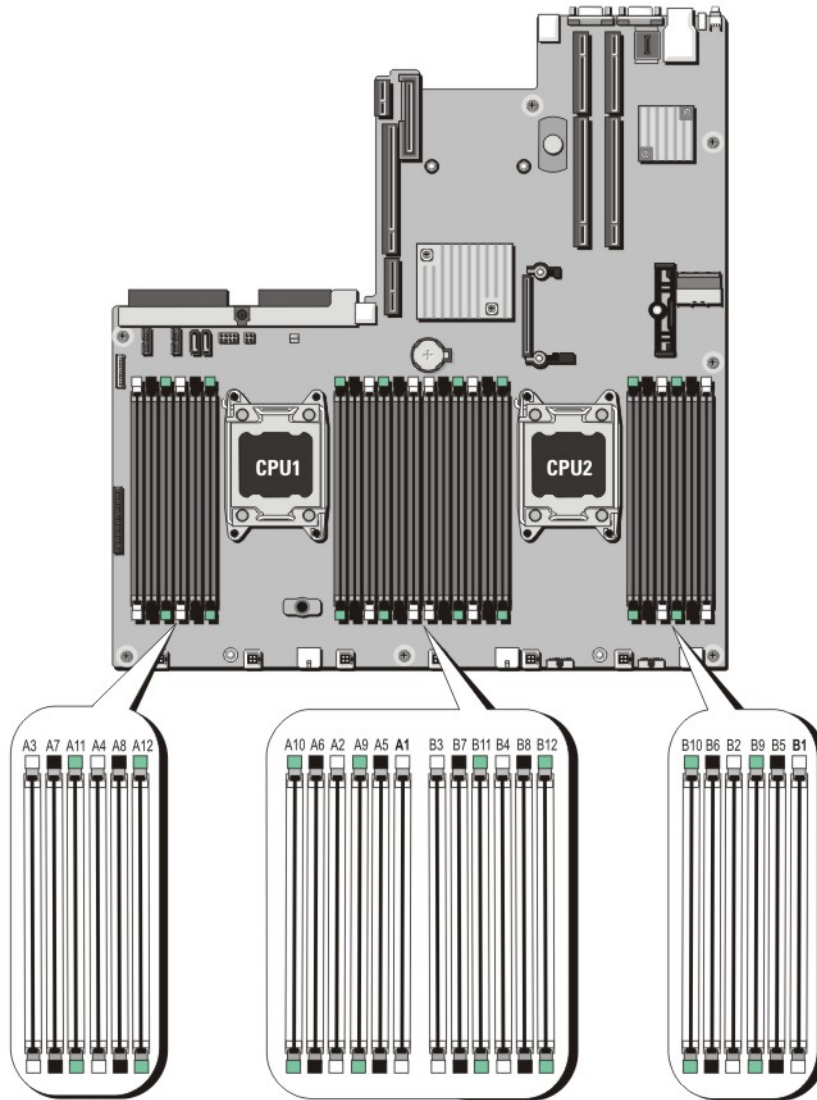


Figure 10. Memory Socket Locations

Memory channels are organized as follows:

- | | |
|--------------------|----------------------------------|
| Processor 1 | channel 0: slots A1, A5, and A9 |
| | channel 1: slots A2, A6, and A10 |
| | channel 2: slots A3, A7, and A11 |
| | channel 3: slots A4, A8, and A12 |
| Processor 2 | channel 0: slots B1, B5, and B9 |
| | channel 1: slots B2, B6, and B10 |
| | channel 2: slots B3, B7, and B11 |
| | channel 3: slots B4, B8, and B12 |


General Memory Module Installation Guidelines

This system supports Flexible Memory Configuration, enabling the system to be configured and run in any valid chipset architectural configuration. The following are the recommended guidelines for best performance:

- x4 and x8 DRAM based DIMMs can be mixed. For more information, see [Mode-Specific Guidelines](#).
- Up to two quad-rank RDIMMs and up to three dual- or single-rank RDIMMs can be populated per channel. When a quad-rank RDIMM is populated in the first slot with white release levers, the third DIMM slot in the channel with green release levers cannot be populated.
- Populate DIMM sockets only if a processor is installed. For single-processor systems, sockets A1 to A12 are available. For dual-processor systems, sockets A1 to A12 and sockets B1 to B12 are available.
- Populate all sockets with white release tabs first, then black, and then green.
- Do not populate the third DIMM socket in a channel with green release tabs, if a quad-rank RDIMM is populated in the first socket with white release tabs.
- Populate the sockets by highest rank count in the following order — first in sockets with white release levers, then black, and then green. For example, if you want to mix quad-rank and dual-rank DIMMs, populate quad-rank DIMMs in the sockets with white release tabs and dual-rank DIMMs in the sockets with black release tabs.
- In a dual-processor configuration, the memory configuration for each processor should be identical. For example, if you populate socket A1 for processor 1, then populate socket B1 for processor 2, and so on.
- Memory modules of different sizes can be mixed provided that other memory population rules are followed (for example, 2 GB and 4 GB memory modules can be mixed).
- Populate four DIMMs per processor (one DIMM per channel) at a time to maximize performance.
- If memory modules with different speeds are installed, they will operate at the speed of the slowest installed memory module(s) or slower depending on system DIMM configuration.

Mode-Specific Guidelines

Four memory channels are allocated to each processor. The allowable configurations depend on the memory mode selected.

 **NOTE:** x4 and x8 DRAM based DIMMs can be mixed providing support for RAS features. However, all guidelines for specific RAS features must be followed. x4 DRAM based DIMMs retain Single Device Data Correction (SDDC) in memory optimized (independent channel) mode. x8 DRAM based DIMMs require Advanced ECC mode to gain SDDC.

The following sections provide additional slot population guidelines for each mode.

Advanced ECC (Lockstep)

Advanced ECC mode extends SDDC from x4 DRAM based DIMMs to both x4 and x8 DRAMs. This protects against single DRAM chip failures during normal operation.

Memory installation guidelines:

- Memory modules must be identical in size, speed, and technology.
- DIMMs installed in memory sockets with white release tabs must be identical and similar rule applies for sockets with black and green release tabs. This ensures that identical DIMMs are installed in matched pairs - for example, A1 with A2, A3 with A4, A5 with A6, and so on.

 **NOTE:** Advanced ECC with Mirroring is not supported.

Memory Optimized (Independent Channel) Mode


This mode supports SDDC only for memory modules that use x4 device width and does not impose any specific slot population requirements.


Memory Sparing

 **NOTE:** To use memory sparing, this feature must be enabled in the System Setup.

In this mode, one rank per channel is reserved as a spare. If persistent correctable errors are detected on a rank, the data from this rank is copied to the spare rank and the failed rank is disabled.

With memory sparing enabled, the system memory available to the operating system is reduced by one rank per channel. For example, in a dual-processor configuration with sixteen 4 GB dual-rank DIMMs, the available system memory is: $3/4$ (ranks/channel) \times 16 (DIMMs) \times 4 GB = 48 GB, and not 16 (DIMMs) \times 4 GB = 64 GB.

 **NOTE:** Memory sparing does not offer protection against a multi-bit uncorrectable error.

 **NOTE:** Both Advanced ECC/Lockstep and Optimizer modes support Memory Sparing.

Memory Mirroring

Memory Mirroring offers the strongest DIMM reliability mode compared to all other modes, providing improved uncorrectable multi-bit failure protection. In a mirrored configuration, the total available system memory is one half of the total installed physical memory. Half of the installed memory is used to mirror the active DIMMs. In the event of an uncorrectable error, the system will switch over to the mirrored copy. This ensures SDDC and multi-bit protection.

Memory installation guidelines:

- Memory modules must be identical in size, speed, and technology.
- DIMMs installed in memory sockets with white release tabs must be identical and similar rule applies for sockets with black and green release tabs. This ensures that identical DIMMs are installed in matched pairs - for example, A1 with A2, A3 with A4, A5 with A6, and so on.

Memory Configuration

The following table shows the supported memory configuration for a two processor configuration that follows the appropriate memory guidelines stated in this section.



 **NOTE:** 2R in the following table indicates a single-rank DIMM.

Table 1. Memory Configuration

System Capacity (in GB)	DIMM Size (in GB)	Number of DIMMs	DIMM Rank, Organization, and Frequency	DIMM Slot Population
32	8	4	2R, x8, 1333 MT/s	A1, A2, B1, B2

Removing Memory Modules

 **WARNING:** The memory modules are hot to the touch for some time after the system has been powered down. Allow time for the memory modules to cool before handling them. Handle the memory modules by the card edges and avoid touching the components on the memory module.

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

CAUTION: To ensure proper system cooling, memory-module blanks must be installed in any memory socket that is not occupied. Remove memory-module blanks only if you intend to install memory in those sockets.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Remove the cooling shroud.
4. Locate the appropriate memory module socket(s).

CAUTION: Handle each memory module only on either card edge, making sure not to touch the middle of the memory module.

5. Press down and out on the ejectors on each end of the socket until the memory module pops out of the socket.

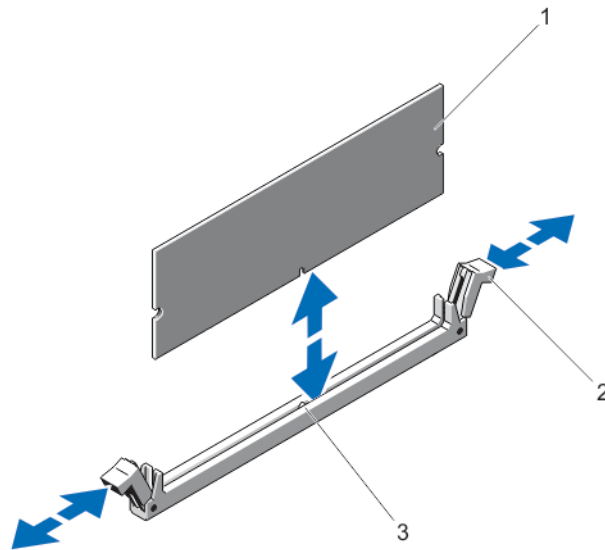



Figure 11. Removing and Installing a Memory Module


1. memory module
2. memory-module socket ejectors (2)
3. alignment key

6. Install memory-module blanks in vacant memory-module socket(s) to ensure proper system cooling.
7. Install the cooling shroud.
8. Close the system.
9. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.


Installing Memory Modules

WARNING: The memory modules are hot to the touch for some time after the system has been powered down. Allow time for the memory modules to cool before handling them. Handle the memory modules by the card edges and avoid touching the components on the memory module.

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


 **CAUTION:** To ensure proper system cooling, memory-module blanks must be installed in any memory socket that is not occupied. Remove memory-module blanks only if you intend to install memory in those sockets.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Remove the cooling shroud.
4. Locate the memory-module sockets.
5. Press the ejectors on the memory module socket down and out to allow the memory module to be inserted into the socket. If a memory module blank is installed in the socket, remove it.

 **NOTE:** Retain removed memory-module blank(s) for future use.

 **CAUTION:** Handle each memory module only on either card edge, making sure not to touch the middle of the memory module.


6. Align the memory module's edge connector with the alignment key of the memory module socket, and insert the memory module in the socket.

 **NOTE:** The memory module socket has an alignment key that allows you to install the memory module in the socket in only one way.


7. Press down on the memory module with your thumbs until the socket levers latch into a locked position. When the memory module is properly seated in the socket, the levers on the memory module socket align with the levers on the other sockets that have memory modules installed.
8. Repeat step 4 through step 7 of this procedure to install the remaining memory modules.
9. Replace the cooling shroud.
10. Close the system.
11. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
12. Press <F2> to enter the System Setup, and check the memory settings.
The system should have already changed the value to reflect the newly installed memory.
13. If the value is incorrect, one or more of the memory modules may not be installed properly. Repeat step 4 through step 7 of this procedure, checking to ensure that the memory modules are firmly seated in their sockets.
14. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.

Hard Drives

All hard drives connect to the system board through the hard-drive backplane. Hard drives are supplied in hot-swappable hard-drive carriers that fit in the hard-drive slots.

 **CAUTION:** Before attempting to remove or install a hard drive while the system is running, see the documentation for the storage controller card to ensure that the host adapter is configured correctly to support hot-swap hard drive removal and insertion.

 **CAUTION:** Do not turn off or reboot your system while the hard drive is being formatted. Doing so can cause a hard drive failure.

 **NOTE:** Use only hard drives that have been tested and approved for use with the hard-drive backplane.

When you format a hard drive, allow enough time for the formatting to be completed. Be aware that high-capacity hard drives can take a number of hours to format.

Removing A 2.5 Inch Hard-Drive Blank (Back)

CAUTION: To maintain proper system cooling, all empty hard-drive slots must have drive blanks installed.

Pull the hard-drive blank out until it is free of the hard-drive slot.

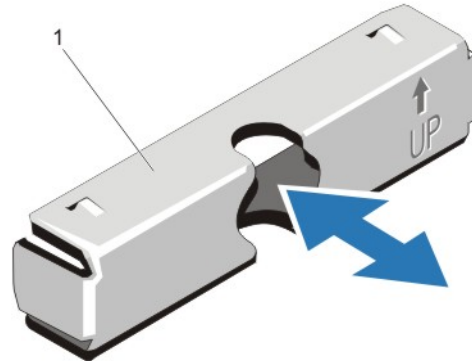


Figure 12. Removing and Installing a 2.5 Inch Hard-Drive Blank (Back)

1. hard-drive blank (back)

Installing A 2.5 Inch Hard-Drive Blank (Back)

Insert the hard-drive blank into the hard-drive slot until it clicks into place.

Removing A 3.5 Inch Hard-Drive Blank

CAUTION: To maintain proper system cooling, all empty hard-drive slots must have drive blanks installed.

1. If installed, remove the front bezel.
2. Grasp the front of the hard-drive blank, press the release button and slide the blank out until it is free of the hard-drive slot.

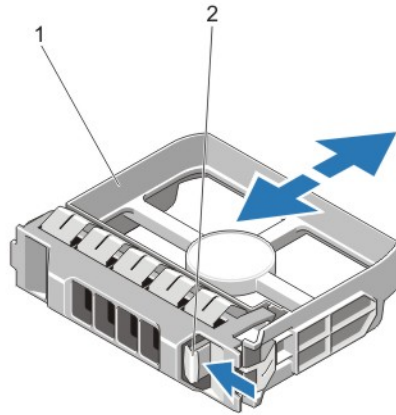


Figure 13. Removing and Installing a 3.5 Inch Hard-Drive Blank

1. hard-drive blank
2. release button

Installing A 3.5 Inch Hard-Drive Blank

1. If installed, remove the front bezel.
2. Insert the hard-drive blank into the hard-drive slot until the release button clicks into place.
3. If applicable, install the front bezel.

Removing A Hot-Swap Hard Drive

△ CAUTION: To prevent data loss, ensure that your operating system supports hot-swap drive installation. See the documentation supplied with your operating system.

1. From the management software, prepare the hard drive for removal. Wait until the indicators on the hard-drive carrier signal that the hard drive can be removed safely. For more information, see the documentation for the storage controller.
If the hard drive is online, the green activity/fault indicator flashes as the drive is turned off. When the hard-drive indicators are off, the hard drive is ready for removal.
2. Press the release button to open the hard-drive carrier release handle.
3. Slide the hard-drive carrier out until it is free of the hard-drive slot.

△ CAUTION: To maintain proper system cooling, all empty hard-drive slots must have hard-drive blanks installed.

4. Insert a hard-drive blank in the empty hard-drive slot.

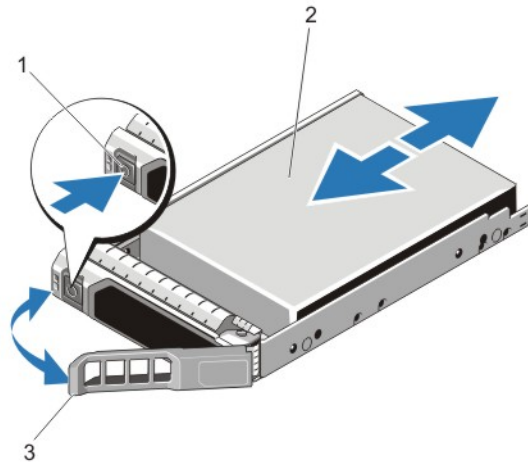


Figure 14. Removing and Installing a Hot-Swap Hard Drive

1. release button
2. hard drive
3. hard-drive carrier handle

Installing A Hot-Swap Hard Drive

- △ **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.
 - △ **CAUTION:** Use only hard drives that have been tested and approved for use with the hard-drive backplane.
 - △ **CAUTION:** When installing a hard drive, ensure that the adjacent drives are fully installed. Inserting a hard-drive carrier and attempting to lock its handle next to a partially installed carrier can damage the partially installed carrier's shield spring and make it unusable.
 - △ **CAUTION:** To prevent data loss, ensure that your operating system supports hot-swap drive installation. See the documentation supplied with your operating system.
 - △ **CAUTION:** When a replacement hot-swappable hard drive is installed and the system is powered on, the hard drive automatically begins to rebuild. Make absolutely sure that the replacement hard drive is blank or contains data that you wish to have over-written. Any data on the replacement hard drive is immediately lost after the hard drive is installed.
1. If a hard-drive blank is installed in the hard-drive slot, remove it.
 2. Install a hard drive in the hard-drive carrier.
 3. Press the release button on the front of the hard-drive carrier and open the hard-drive carrier handle.
 4. Insert the hard-drive carrier into the hard-drive slot until the carrier connects with the backplane.
 5. Close the hard-drive carrier handle to lock the hard drive in place.

Removing A Hard Drive From A Hard-Drive Carrier

1. Remove the screws from the slide rails on the hard-drive carrier.
2. Lift the hard drive out of the hard-drive carrier.

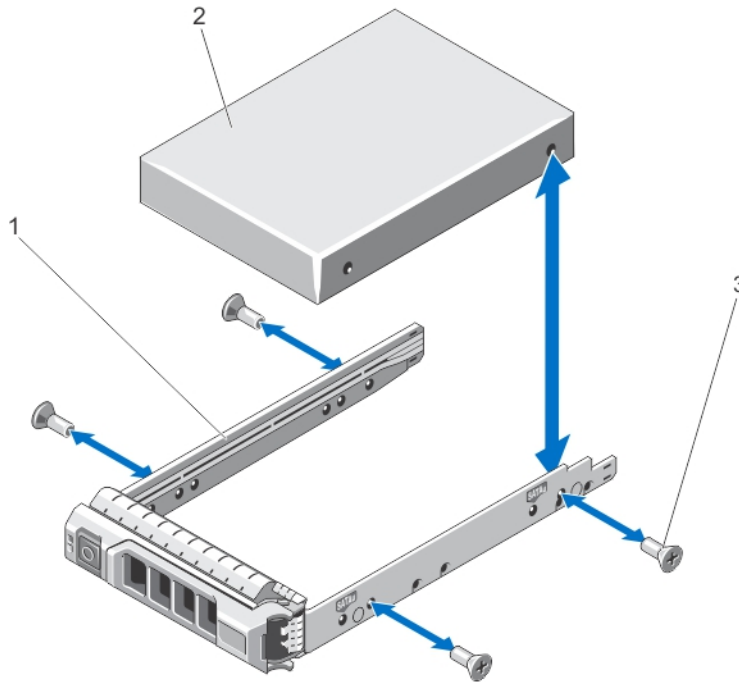


Figure 15. Removing and Installing a Hard Drive Into a Hard-Drive Carrier

1. hard-drive carrier
2. hard drive
3. screws (4)

Installing A Hard Drive Into A Hard-Drive Carrier

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Insert the hard drive into the hard-drive carrier with the connector end of the hard drive toward the back.
2. Align the screw holes on the hard drive with the back set of holes on the hard-drive carrier.
When aligned correctly, the back of the hard drive will be flush with the back of the hard-drive carrier.
3. Attach the screws to secure the hard drive to the hard-drive carrier.

Cooling Fans

Your system supports hot-swappable cooling fans.

NOTE: In the event of a problem with a particular fan, the fan number is referenced by the system's management software, allowing you to easily identify and replace the proper fan by noting the fan numbers on the cooling fan assembly.

Removing A Cooling Fan

WARNING: Opening or removing the system cover when the system is on may expose you to a risk of electric shock. Exercise utmost care while removing or installing cooling fans.

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

CAUTION: The cooling fans are hot-swappable. To maintain proper cooling while the system is on, replace only one fan at a time.

CAUTION: Do not operate the system with the cover removed for a duration exceeding five minutes.

NOTE: The procedure for removing each fan is identical.

1. Open the system.
2. Press the fan release tab and lift the cooling fan out of the cooling-fan assembly.

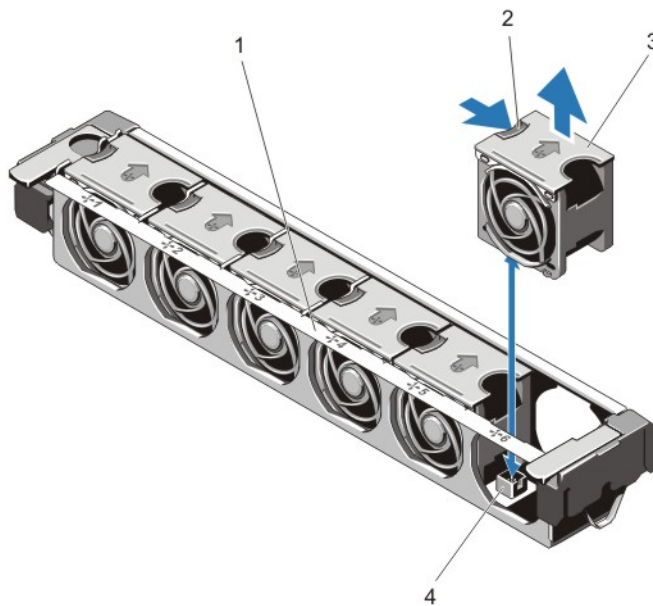


Figure 16. Removing and Installing a Cooling Fan

1. cooling-fan assembly
2. fan release tab
3. cooling fans (6)
4. cooling-fan connectors (6)

Installing A Cooling Fan

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Open the system.
2. Align the plug at the base of the cooling fan with the connector on the system board.
3. Slide the cooling fan into the securing slots until the tabs lock into place.
4. Close the system.

Removing The Cooling-Fan Assembly

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Unlock the cooling-fan assembly from the chassis by rotating the blue release lever upward.
4. Lift the cooling-fan assembly out of the chassis.

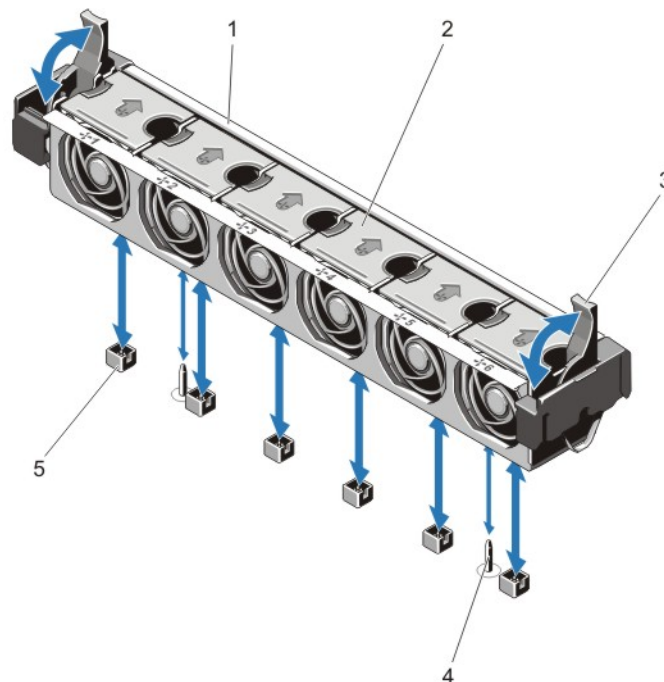



Figure 17. Removing and Installing the Cooling-Fan Assembly

1. cooling-fan assembly
2. cooling fans (6)
3. blue release levers (2)
4. guide pins (2)
5. cooling-fan connectors (6)

Installing The Cooling-Fan Assembly

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


 **CAUTION:** Ensure that the cables are correctly installed and retained by the cable retention bracket before installing the cooling-fan assembly. Incorrectly installed cables may get damaged.

1. Align the cooling-fan assembly slots with the guide pins on the chassis.
2. Slide the cooling-fan assembly into the chassis.
3. Lock the cooling-fan assembly into the chassis by rotating the blue release levers downward until firmly seated.
4. Close the system.
5. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.


Internal USB Memory Key (Optional)

An optional USB memory key installed inside your system can be used as a boot device, security key, or mass storage device. The USB connector must be enabled by the **Internal USB Port** option in the **Integrated Devices** screen of the System Setup.

To boot from the USB memory key, configure the USB memory key with a boot image and then specify the USB memory key in the boot sequence in the System Setup.

 **NOTE:** To locate the internal USB connector (J_USB_INT) on the system board, see System Board Connectors.

Replacing The Internal USB Key

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Locate the USB connector / USB key on the system board.
To locate the USB connector (J_USB_INT), see System Board Connectors.
4. If installed, remove the USB key.
5. Insert the USB key into the USB connector.
6. Close the system.
7. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
8. Enter the System Setup and verify that the USB key is detected by the system.

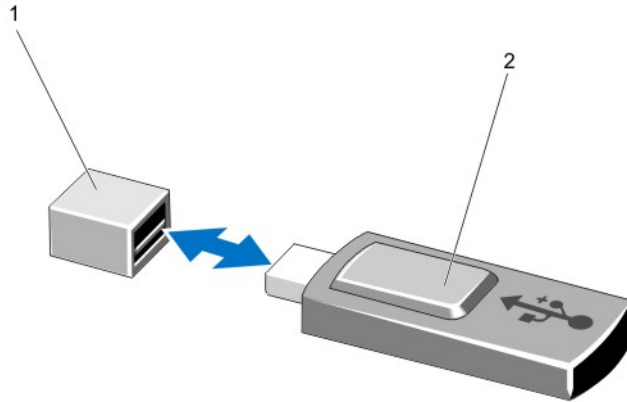


Figure 18. Replacing the Internal USB Key

1. USB memory key connector
2. USB memory key

PCIe Card Holder

Removing The PCIe Card Holder

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

CAUTION: Do not use your system without the PCIe card holder installed. The PCIe card holder is necessary to ensure proper system cooling.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. If installed, remove the full-length PCIe card.
4. Press the release tab and the touch-point to release the PCIe card holder from the chassis.
5. Lift the PCIe card holder out of the chassis.

NOTE: To ensure proper system cooling, you must replace the PCIe card holder.

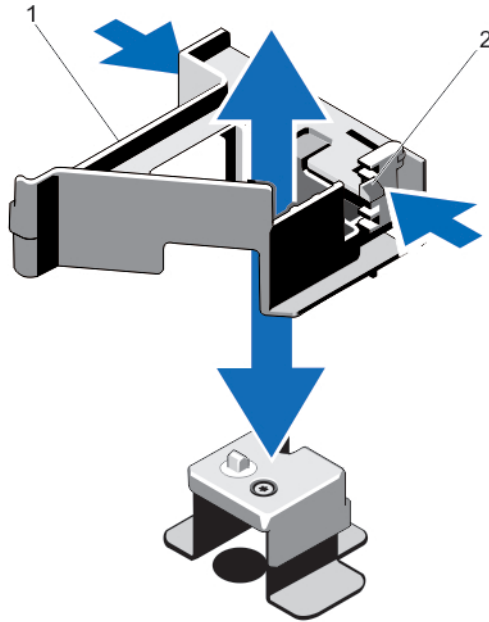


Figure 19. Removing and Installing the PCIe Card Holder

1. PCIe card holder
2. release tab

Installing The PCIe Card Holder

△ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

△ CAUTION: Do not use your system without the PCIe card holder installed. The PCIe card holder is necessary to ensure proper system cooling.

1. Turn off the system, including any attached peripherals, and disconnect the system from its electrical outlet.
2. Open the system.
3. Align the PCIe card holder with the projection on the chassis and push it down until firmly seated.
4. If applicable, replace the full-length PCIe card.
5. Close the system.
6. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Opening And Closing The PCIe Card Holder Latch

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. To open the PCIe card holder latch, press the tab.
4. To close the PCIe card holder latch, rotate the latch clockwise until it locks.

NOTE: Before installing a full-length PCIe card, the PCIe card holder latch must be closed. When the full-length PCIe card is installed, open the PCIe card holder latch. Before removing the full-length PCIe card, you must close the PCIe card holder latch.

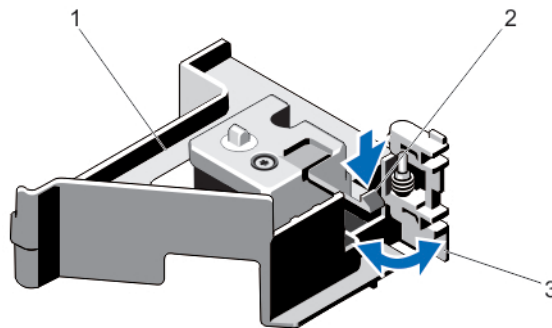


Figure 20. Opening and Closing the PCIe Card Holder Latch

1. PCIe card holder
 2. tab
 3. PCIe card holder latch
5. Close the system.
 6. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Cable Retention Bracket

Removing The Cable Retention Bracket

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Remove the cooling shroud.
4. Remove all cables routed through the cable retention bracket.
5. Press the tab and slide the cable retention bracket toward the front of the chassis to release it from the chassis.
6. Lift the cable retention bracket out of the chassis.

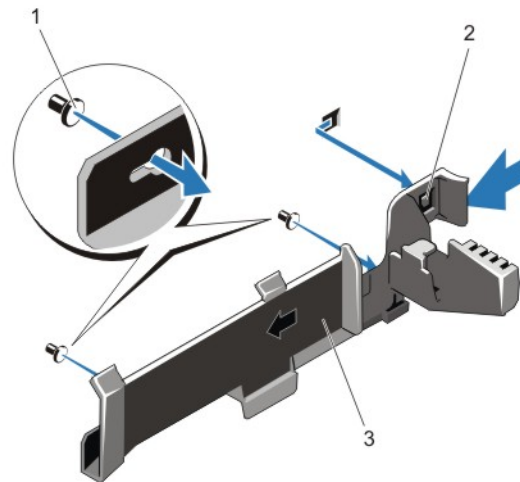


Figure 21. Removing and Installing the Cable Retention Bracket

1. alignment pins (2)
2. tab
3. cable retention bracket


Installing The Cable Retention Bracket

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from its electrical outlet.
2. Open the system.
3. Using alignment pins as guide, slide the cable retention bracket along the chassis wall until the tab snaps into place.

4. Place all cables to be routed in the cable retention bracket.
5. Install the cooling shroud.
6. Close the system.
7. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Expansion Cards And Expansion-Card Risers

 **NOTE:** A missing or an unsupported expansion-card riser logs an SEL event. It does not prevent your system from powering on and no BIOS POST message or F1/F2 pause is displayed.


Expansion Card Installation Guidelines


The DR4100 system supports six expansion cards.


The following PCI Express Generation 3 expansion cards are supported:

Table 2. Supported Expansion Cards

Riser	PCIe Slot	Processor Connection	Height	Length	Link Width	Slot Width
1	1	Processor 2	Low Profile	Half Length	x8	x16
1	2	Processor 2	Low Profile	Half Length	x8	x16
1	3	Processor 2	Low Profile	Half Length	x8	x16
2	4	Processor 2	Standard Height	Full Length	x16	x16
2	5	Processor 1	Standard Height	Full Length	x8	x16
3 (alternate)	6	Processor 1	Standard Height	Full Length	x16	x16

 **NOTE:** To use PCIe slots 1 through 4 on the riser, both the processors must be installed.

 **NOTE:** DR4100 does not support riser 3 (default).


 **NOTE:** The expansion-card slots are not hot-swappable.

The following table provides guidelines for installing expansion cards to ensure proper cooling and mechanical fit. The expansion cards with the highest priority must be installed first using the slot priority indicated. All other expansion cards must be installed in card priority and slot priority order.


Table 3. Expansion Card Installation Order

Card Priority	Card Type	Slot Priority	Max Allowed
4	RAID H710P	Not Supported	1
	RAID H810	6, 4, 5	1
7	FC4/8 HBA	4, 6, 5 2, 3, 1	1
8	1 Gb NICs	2, 3, 1	1
9	Non-RAID	4, 6, 5 2, 3, 1	1
10	8 Gb NVRAM	4	1

Removing An Expansion Card From The Expansion-Card Riser 2 Or 3

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Disconnect any cables connected to the expansion card.
4. Lift the expansion-card latch out of the slot.
5. Grasp the expansion card by its edges, and remove it from the expansion-card connector.
6. If you are removing the card permanently, install a metal filler bracket over the empty expansion slot opening and close the expansion-card latch.

 **NOTE:** You must install a filler bracket over an empty expansion slot to maintain Federal Communications Commission (FCC) certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

7. Close the system.
8. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

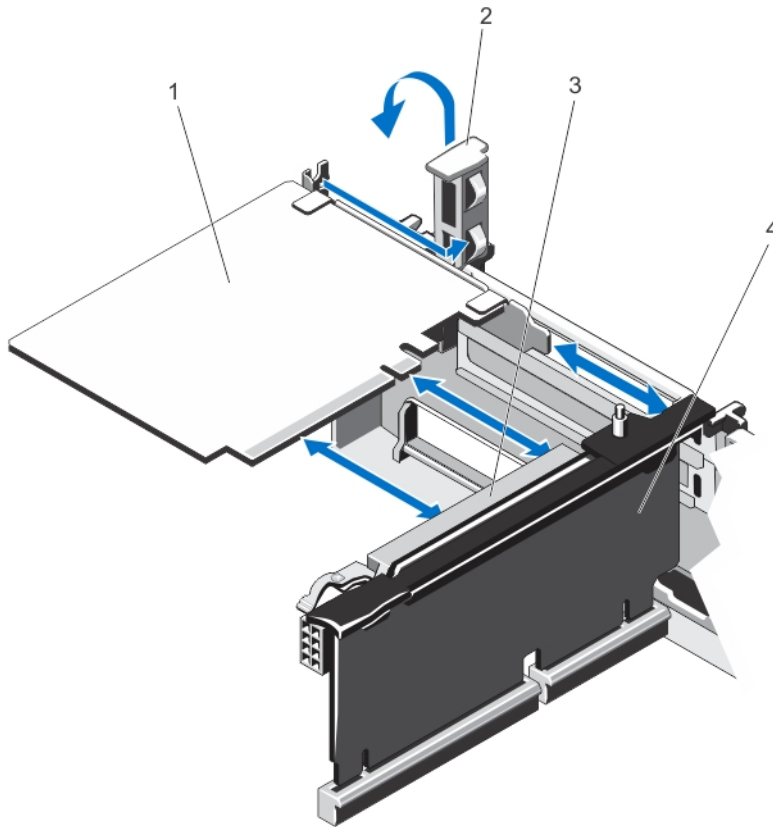


Figure 22. Removing and Installing the Expansion Card

1. expansion card
2. expansion-card latch
3. expansion-card connector
4. expansion-card riser


Installing An Expansion Card Into The Expansion-Card Riser 2 Or 3


⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Unpack the expansion card and prepare it for installation.
For instructions, see the documentation accompanying the card.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
3. Open the system.
4. Lift the expansion-card latch and remove the filler bracket.
5. Holding the card by its edges, position the card so that the connector on the expansion card aligns with the expansion-card connector on the riser.


6. Insert the card-edge connector firmly into the expansion-card connector until the card is fully seated.
7. Replace the expansion-card latch.
8. To install a full-length card, use the supports provided on the cooling shroud.
9. If applicable, connect cables to the expansion card.
10. Close the system.
11. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
12. Install any device drivers required for the card as described in the documentation for the card.

Removing An Expansion Card From The Expansion-Card Riser 1

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

 **NOTE:** The expansion-card riser 1 can be used only when both the processors are installed.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Disconnect any cables connected to the expansion card.
4. Remove the expansion-card riser.
5. Press tab A and rotate the latch clockwise.
6. Press tab B and rotate the latch down.
7. Remove the expansion card from the expansion-card riser.
8. If you are removing the card permanently, install a metal filler bracket over the empty expansion slot opening and close the expansion-card latch.

 **NOTE:** You must install a filler bracket over an empty expansion slot to maintain Federal Communications Commission (FCC) certification of the system. The brackets also keep dust and dirt out of the system and aid in proper cooling and airflow inside the system.

9. Reinstall the expansion-card riser.
10. Close the system.
11. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

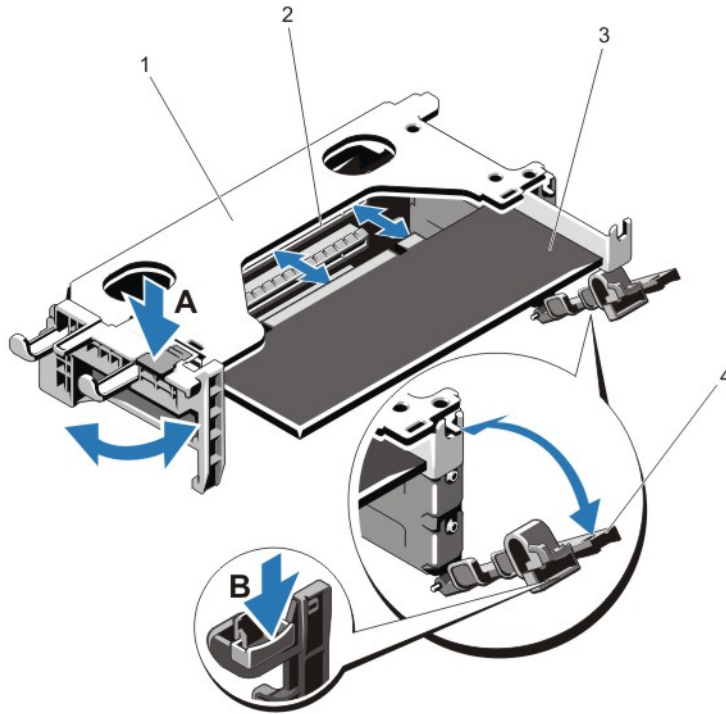


Figure 23. Removing and Installing the Expansion-Card Riser 1

1. expansion-card riser 1 cage
2. expansion-card connector
3. expansion card
4. expansion-card latches (2)

Installing An Expansion Card Into The Expansion-Card Riser 1

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

NOTE: The expansion-card riser 1 can be used only when both the processors are installed.

1. Unpack the expansion card and prepare it for installation.
For instructions, see the documentation accompanying the card.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
3. Open the system.
4. Remove the expansion-card riser.
5. Press tab A and rotate the latch clockwise.
6. Press tab B and rotate the latch down.
7. Holding the card by its edges, position the card so that the card-edge connector aligns with the expansion-card connector.

8. Insert the card-edge connector firmly into the expansion-card connector until the card is fully seated.
9. Close the expansion-card latches.
10. If applicable, connect any cables to the expansion card.
11. Install the expansion-card riser.
12. Close the system.
13. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
14. Install any device drivers required for the card as described in the documentation for the card.

Removing Expansion-Card Risers

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

NOTE: The expansion-card riser 1 can be used only when both the processors are installed.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Holding the touch points, lift the expansion-card riser from the riser connector on the system board.

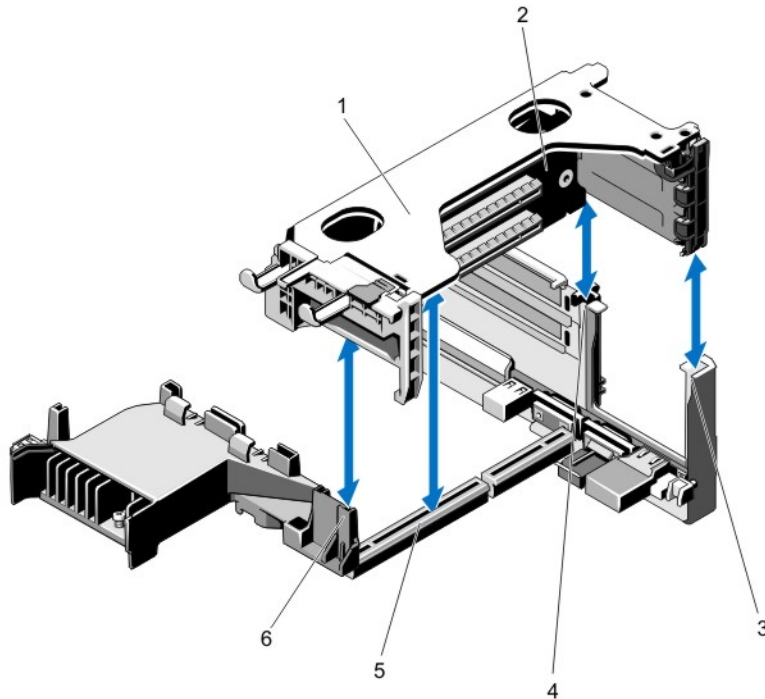


Figure 24. Removing and Installing the Expansion Card Riser 1

- | | |
|--------------------------------|-------------------------------------|
| 1. expansion-card riser 1 cage | 4. riser guide-back (left) |
| 2. expansion-card riser 1 | 5. expansion-card riser 1 connector |
| 3. riser guide-back (right) | 6. riser guide (front) |

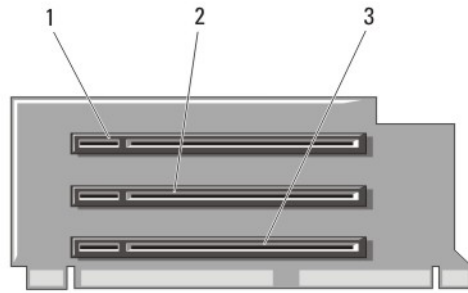


Figure 25. Identifying Connectors on the Expansion Card Riser 1

1. expansion-card slot 1
2. expansion-card slot 2
3. expansion-card slot 3

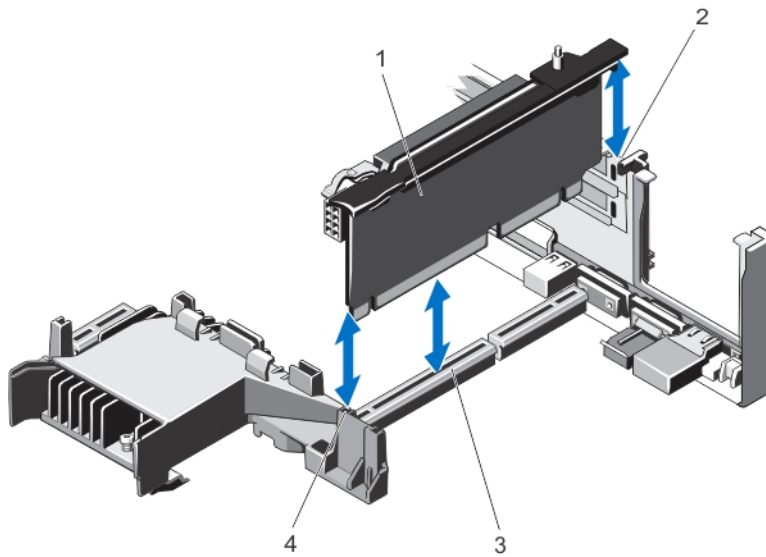


Figure 26. Removing and Installing the Expansion Card Riser 2

1. expansion-card riser 2
2. riser guide (back)
3. expansion-card riser 2 connector
4. riser guide (front)

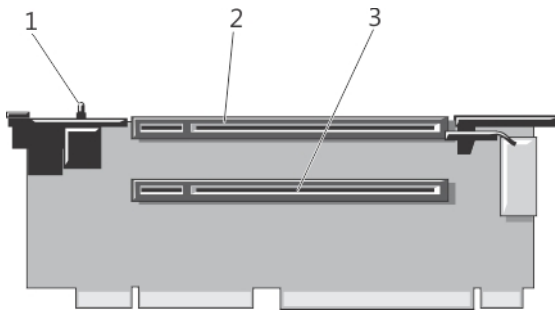


Figure 27. Identifying Connectors on the Expansion Card Riser 2

- 1. chassis intrusion switch
- 2. expansion-card slot 4
- 3. expansion-card slot 5

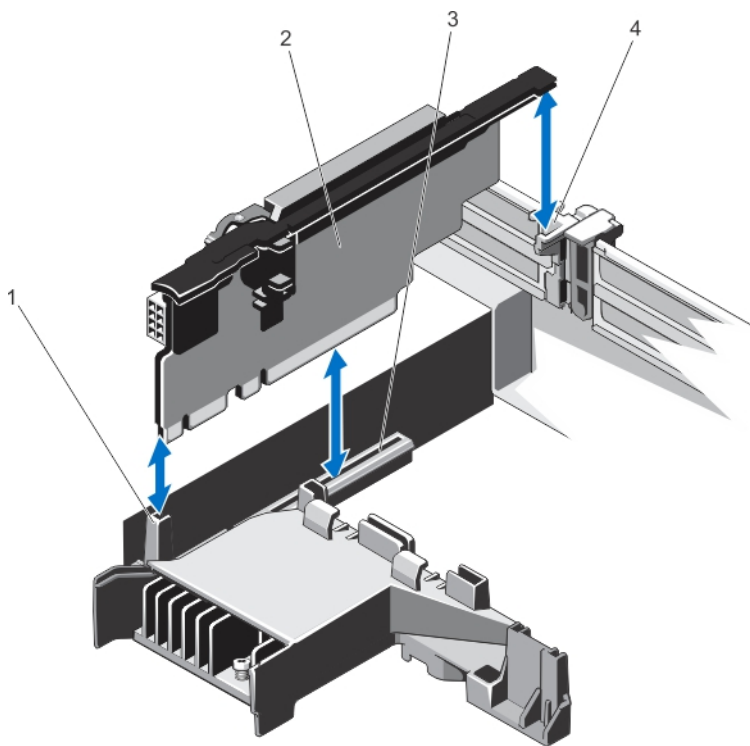


Figure 28. Removing and Installing the Expansion Card Riser 3

- 1. riser guide (front)
- 2. expansion-card riser 3
- 3. expansion-card riser 3 connector
- 4. riser guide (back)

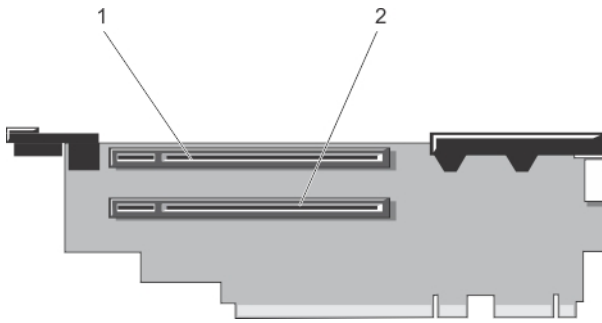


Figure 29. Identifying Connectors on the Expansion Card Riser 3

1. expansion-card slot 6
 2. expansion-card slot 7
4. If applicable, remove or install an expansion card on the riser.
 5. Replace the expansion-card riser.
 6. Close the system.
 7. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Installing Expansion-Card Risers

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. If applicable, reinstall the expansion card(s) into the expansion card riser.
2. Align the expansion-card riser with the connector and the riser guide pin on the system board.
3. Lower the expansion-card riser into place until the expansion-card riser is fully seated in the connector.
4. Close the system.
5. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
6. Install any device drivers required for the card as described in the documentation for the card.

Internal Dual SD Module

NOTE: When the **Redundancy** option is set to **Mirror Mode** in the **Integrated Devices** screen of the System Setup, the information is replicated from one SD card to another.

Removing The Internal Dual SD Module

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.

3. Remove the expansion-card riser 3 and any card(s) installed in the riser.
4. Locate the internal dual SD module installed on the J_IDSDM connector on the system board.
5. If applicable, remove the SD card(s).
6. Holding the tab, pull the dual SD module to remove it from the system board.
7. Replace the expansion-card riser 3 and if applicable, replace the card(s) in the riser.
8. Close the system.
9. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

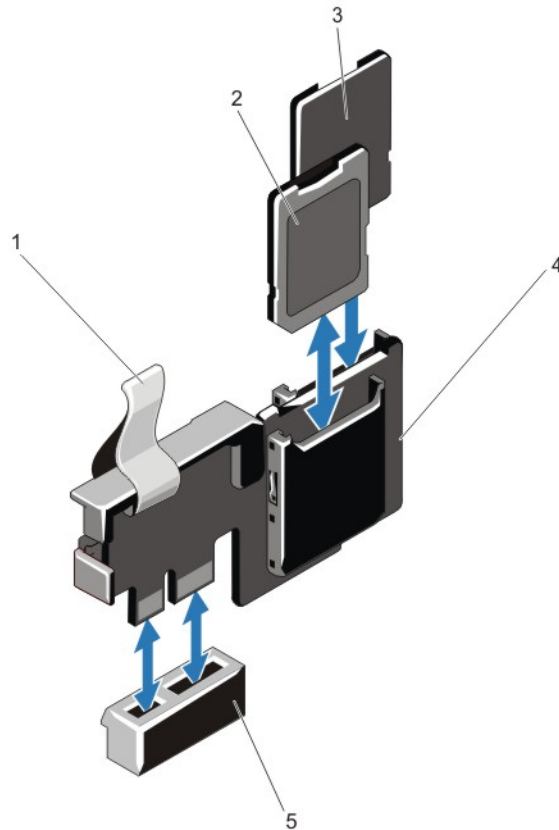



Figure 30. Removing and Installing the Internal Dual SD Module

1. blue pull tab
2. SD card 1
3. SD card 2

4. dual SD module
5. connector on the system board

Installing The Internal Dual SD Module


 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Remove the expansion-card riser cage 3 and any card(s) installed in the riser.
4. Locate the J_IDSDM connector on the system board.
5. Align the connectors on the system board and the dual SD module.
6. Holding the tab, push the dual SD module until it is firmly seated on the system board.
7. Replace the expansion-card riser 1 and if applicable, replace the card(s) in the riser.
8. Close the system.
9. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Integrated Storage Controller Card

Your system includes a dedicated expansion-card slot on the system board for an integrated controller card that provides the integrated storage subsystem for your system's internal hard drives. The controller supports SAS and SATA hard drives and also enables you to set up the hard drives in RAID configurations as supported by the version of the storage controller included with your system.

Removing The Integrated Storage Controller Card

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Remove the cooling shroud.
4. Remove the expansion-card riser 1.
5. Push down the two release levers at the edge of the card to disengage the card from the connector.
6. Angle the card so that the other end of the card disengages from the storage-controller card holder on the system board.
7. Replace the expansion-card riser 1.
8. Replace the cooling shroud.
9. Close the system.
10. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

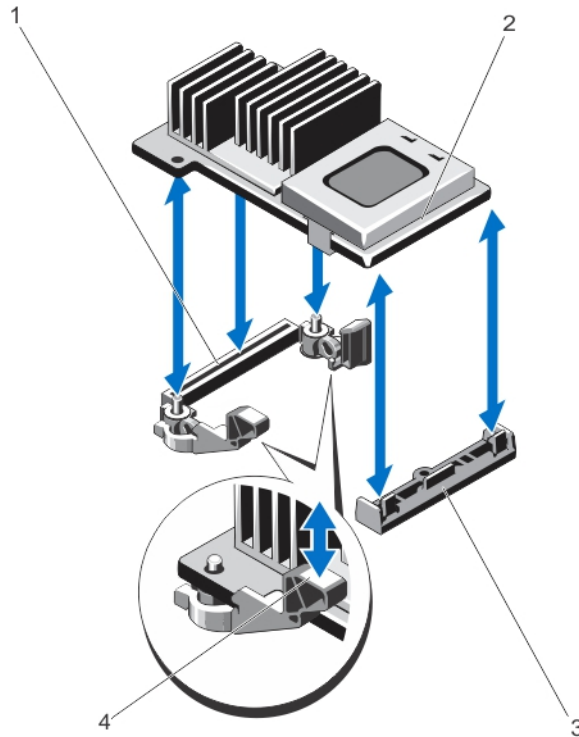


Figure 31. Removing and Installing the Integrated Storage Controller Card

1. storage connector on the system board
2. storage controller card
3. storage-controller card holder
4. release levers (2)

Installing The Integrated Storage Controller Card

⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
2. Open the system.
3. Remove the cooling shroud.
4. Remove the expansion-card riser 1.
5. Align one end of the card with the card holder on the system board.
6. Lower the other end of the card into the storage-controller card holder on the system board.
7. Press the card down until it is fully seated.
When the card is fully seated, the release levers snap over the edge of the card.
8. Replace the expansion-card riser 1.
9. Replace the cooling shroud.

10. Close the system.
11. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

Network Daughter Card

Removing The Network Daughter Card

⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. If installed, remove expansion card(s) from the expansion-card riser 2.
4. Using a #2 Phillips screwdriver, loosen the two captive screws that secure the network daughter card to the system board.
5. Hold the network daughter card by the edges on either side of the touch point and lift to remove it from the connector on the system board.
6. Slide the network daughter card away from the back of the system until the NIC connectors are clear of the slot in the back panel.
7. Lift the network daughter card out of the chassis.

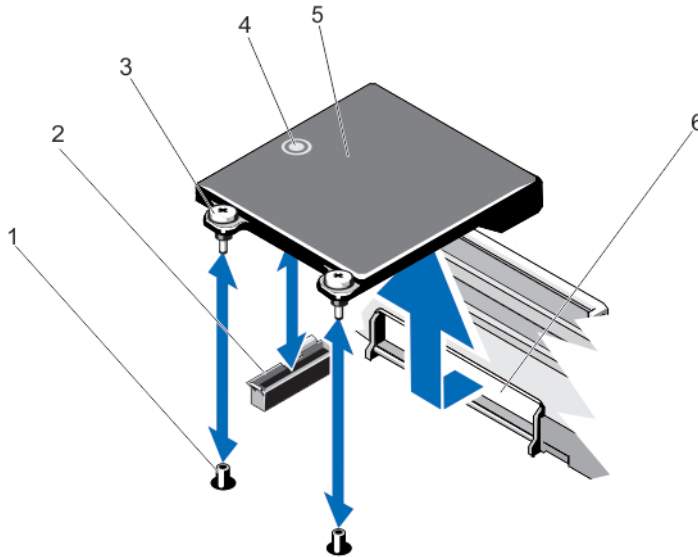



Figure 32. Removing and Installing the Network Daughter Card

- | | |
|----------------------------------|---|
| 1. captive screw sockets (2) | 5. network daughter card |
| 2. connector on the system board | 6. back panel slot for RJ-45 connectors |
| 3. captive screws (2) | |
| 4. touch point | |

Installing The Network Daughter Card


 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Angle the card so that the RJ-45 connectors fit through the slot in the back panel.
2. Align the captive screws at back-end of the card with the captive screw sockets on the system board.
3. Press the touch point on the card until the card connector is firmly seated on the system board connector.
4. Using a #2 Phillips screwdriver, tighten the two captive screws to secure the network daughter card to the system board.
5. If applicable, install the expansion card(s) in the expansion-card riser 2.
6. Close the system.
7. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.


Processors

Use the following procedure when:


- Installing an additional processor
- Replacing a processor

 **NOTE:** To ensure proper system cooling, you must install a processor blank and a heat-sink blank in any empty processor socket.


Removing A Processor

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Before upgrading your system, download the latest system BIOS version from support.dell.com and follow the instructions included in the compressed download file to install the update on your system.

 **NOTE:** You can update the system BIOS using the Lifecycle Controller.

2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet. When disconnected from the power source, press and hold the power button for three seconds to fully drain the system of stored power prior to removing the cover.
3. Open the system.
4. Remove the cooling shroud.

 **WARNING:** The heat sink and processor are hot to the touch for some time after the system has been powered down. Allow the heat sink and processor to cool before handling them.

 **CAUTION:** Never remove the heat sink from a processor unless you intend to remove the processor. The heat sink is necessary to maintain proper thermal conditions.

5. Using a #2 Phillips screwdriver, loosen one of the heat-sink retention sockets. Wait 30 seconds for the heat sink to loosen from the processor.

6. Loosen the second heat-sink retention socket.
7. Lift the heat sink away from the processor and set the heat sink aside.

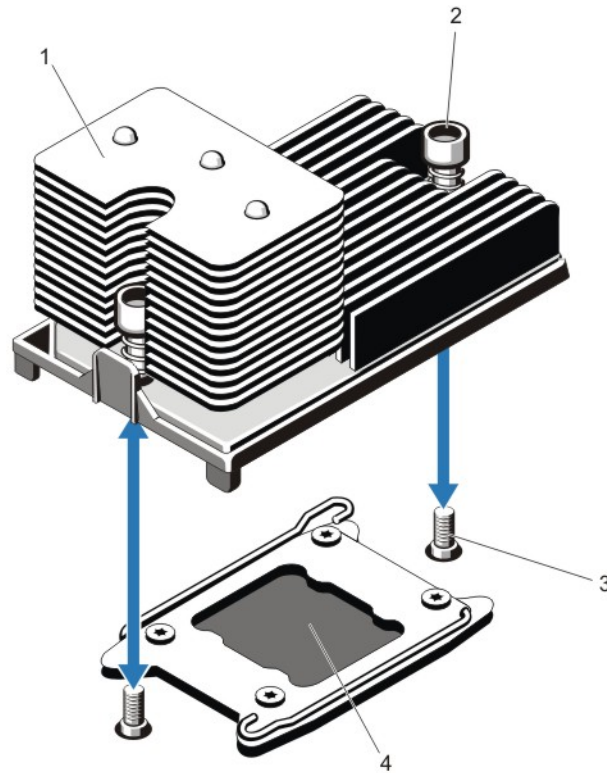




Figure 33. Removing and Installing the Processor Heat Sink

1. heat sink
2. retention sockets (2)
3. retention screws (2)
4. processor

CAUTION: The processor is held in its socket under strong pressure. Be aware that the release lever can spring up suddenly if not firmly grasped.

8. Position your thumb firmly over the processor socket-release lever near the unlock icon  and release the lever from the locked position by pushing down and out from under the tab.
9. Similarly, position your thumb firmly over the processor socket-release lever near the lock icon  and release the lever from the locked position by pushing down and out from under the tab. Rotate the lever 90 degrees upward.

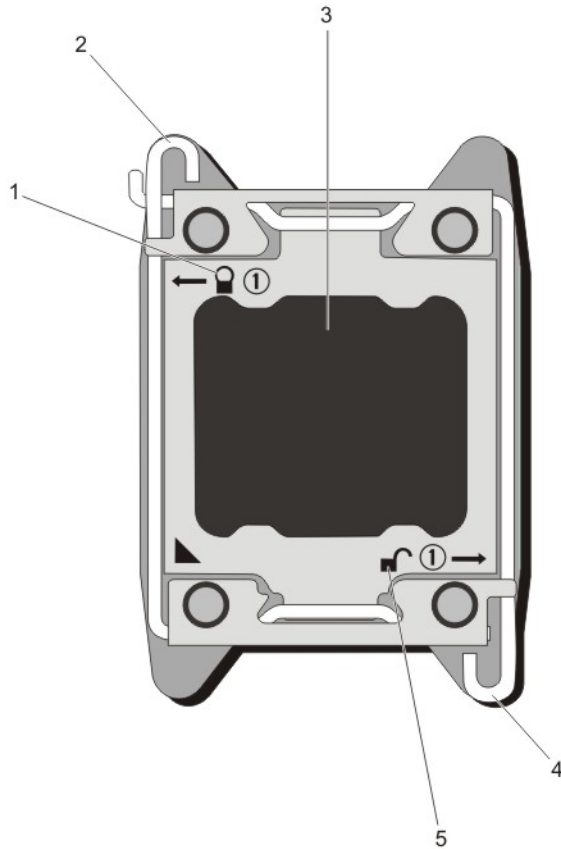


Figure 34. Processor Shield Opening and Closing Lever Sequence

- | | |
|-----------------------------------|-----------------------------------|
| 1. close-lock symbol | 4. processor socket-release lever |
| 2. processor socket-release lever | 5. open-lock symbol |
| 3. processor | |

10. Rotate the processor shield upward and out of the way.

⚠ CAUTION: The socket pins are fragile and can be permanently damaged. Be careful not to bend the pins in the socket when removing the processor out of the socket.

11. Lift the processor out of the socket and leave the release lever up so that the socket is ready for the new processor.

🔧 NOTE: If you are permanently removing a processor, you must install a processor/DIMM blank in the vacant socket to ensure proper system cooling. The processor/DIMM blank covers the vacant sockets for the DIMMs and the processor.

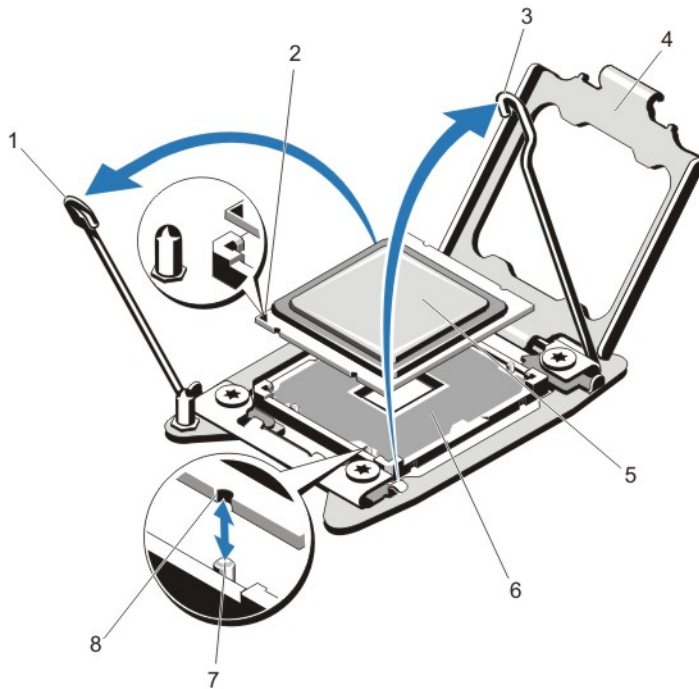


Figure 35. Removing and Installing a Processor

- | | |
|-----------------------------------|-----------------------------|
| 1. processor socket-release lever | 6. ZIF socket |
| 2. pin 1 indicator | 7. socket keys (4) |
| 3. processor socket-release lever | 8. notches in processor (4) |
| 4. processor shield | |
| 5. processor | |

NOTE: After removing the processor, place it in an antistatic container for reuse, return, or temporary storage. Do not touch the bottom of the processor. Touch only the side edges of the processor.

Installing A Processor









CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

NOTE: If you are installing a single processor, it must be installed in socket CPU1.

1. Before upgrading your system, download the latest system BIOS version from support.dell.com and follow the instructions included in the compressed download file to install the update on your system.

NOTE: You can update the system BIOS using the Lifecycle Controller.


2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet. When disconnected from the power source, press and hold the power button for three seconds to fully drain the system of stored power prior to removing the cover.
3. Open the system.

4. Remove the cooling shroud.
 -  **WARNING:** The heat sink and processor are hot to the touch for some time after the system has been powered down. Allow the heat sink and processor to cool before handling them.
 -  **CAUTION:** Never remove the heat sink from a processor unless you intend to remove the processor. The heat sink is necessary to maintain proper thermal conditions.
5. Remove the heat sink/heat-sink blank and processor/processor blank, as applicable.
 -  **NOTE:** The procedure to remove the heat-sink blank or processor blank is similar to removing a heat-sink or processor.
6. Unpack the new processor.
7. Align the processor with the socket keys on the ZIF socket.
 -  **CAUTION:** Positioning the processor incorrectly can permanently damage the system board or the processor. Be careful not to bend the pins in the socket.
 -  **CAUTION:** Do not use force to seat the processor. When the processor is positioned correctly, it engages easily into the socket.
8. With the release levers on the processor socket in the open position, align pin 1 of the processor, using pin 1 position guide on the socket, as reference and set the processor lightly in the socket.
9. Close the processor shield.
10. Rotate the socket-release lever near the lock icon  until it is locked in position.
11. Similarly, rotate the socket-release lever near the unlock icon  until it is locked in position.
12. Using a clean lint-free cloth, remove the thermal grease from the heat sink.
 -  **CAUTION:** Applying too much thermal grease can result in excess grease coming in contact with and contaminating the processor socket.
13. Open the grease applicator included with your processor kit and apply all of the thermal grease in the applicator to the center of the topside of the new processor.
14. Place the heat sink on the processor.
15. Using a #2 Phillips screwdriver, tighten the heat-sink retention sockets.
16. Install the cooling shroud.
17. Close the system.
18. Reconnect your system and peripherals to their electrical outlets, and turn on the system.
19. Press <F2> to enter the System Setup and check that the processor information matches the new system configuration.
20. Run the system diagnostics to verify that the new processor operates correctly.

Power Supplies

Your system supports two 750 W power supply modules.

When two identical power supplies are installed, the power supply configuration is redundant (1 + 1). In redundant mode, power is supplied to the system equally from both power supplies to maximize efficiency.

 **NOTE:** If two power supplies are used, they must be of the same type and have the same maximum output power.

Power Supply Hot Spare Feature

Your system supports the Hot Spare feature that significantly reduces the power overhead associated with power supply redundancy.

When the Hot Spare feature is enabled, a redundant power supply is switched to a sleep state. The active power supply supports 100% of the load, thus operating at higher efficiency. The redundant power supply in the sleep state monitors output voltage of the active power supply. If the output voltage of the active power supply drops, the redundant power supply in the sleep state returns to an active output state.

The active power supply can also activate a sleeping power supply if having both power supplies active is more efficient than having the redundant power supply in a sleep state. The power supply defaults are to wake both power supplies if the load on the active power supply is greater than 50% and to sleep the redundant power supply if the load falls below 20%.

You can configure the Hot Spare feature using the iDRAC settings. For more information on iDRAC settings, see the *iDRAC7 User's Guide* at dell.com/support/manuals.

Removing An AC Power Supply

⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

⚠ CAUTION: The system requires one power supply for normal operation. On power-redundant systems, remove and replace only one power supply at a time in a system that is powered on.

🔧 NOTE: You may have to unlatch and lift the optional cable management arm if it interferes with power supply removal. For information about the cable management arm, see the system's rack documentation.

1. Disconnect the power cable from the power source and the power supply you intend to remove and remove the cables from the strap.
2. Press the release latch and slide the power supply out of the chassis.

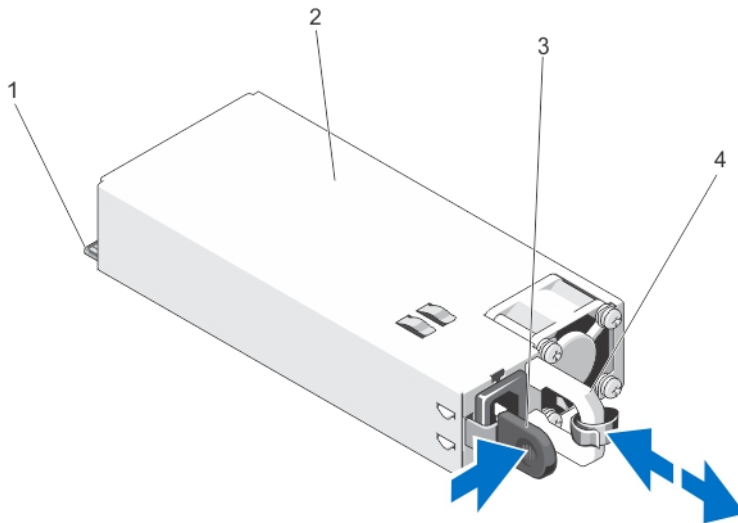




Figure 36. Removing and Installing an AC Power Supply

1. connector
2. power supply
3. release latch
4. power supply handle


Installing An AC Power Supply

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Verify that both the power supplies are the same type and have the same maximum output power.


 **NOTE:** The maximum output power (shown in Watts) is listed on the power supply label.

2. If applicable, remove the power supply blank.
3. Slide the new power supply into the chassis until the power supply is fully seated and the release latch snaps into place.


 **NOTE:** If you unlatched the cable management arm, re-latch it. For information about the cable management arm, see the system's rack documentation.

4. Connect the power cable to the power supply and plug the cable into a power outlet.

 **CAUTION:** When connecting the power cable, secure the cable with the strap.

 **NOTE:** When installing, hot-swapping, or hot-adding a new power supply, allow several seconds for the system to recognize the power supply and determine its status. The power-supply status indicator turns green to signify that the power supply is functioning properly.

Removing The Power Supply Blank

 **CAUTION:** To ensure proper system cooling, the power supply blank must be installed in the second power supply bay in a non-redundant configuration. Remove the power supply blank only if you are installing a second power supply.

If you are installing a second power supply, remove the power supply blank in the bay by pulling outward on the blank.

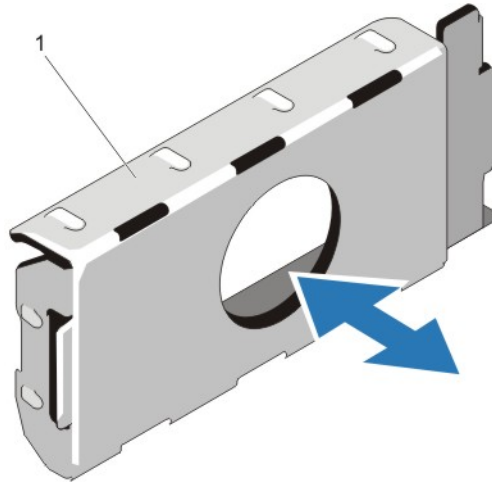



Figure 37. Removing and Installing the Power Supply Blank

1. power supply blank

Installing The Power Supply Blank


 **NOTE:** Install the power supply blank only in the second power supply bay.

To install the power supply blank, align the blank with the power supply bay and insert it into the chassis until it clicks into place.


System Battery

Replacing The System Battery

 **WARNING:** There is a danger of a new battery exploding if it is incorrectly installed. Replace the battery only with the same or equivalent type recommended by the manufacturer. See your safety information for additional information.

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
2. Open the system.
3. Remove the cooling shroud.
4. Locate the battery socket.

 **CAUTION:** To avoid damage to the battery connector, you must firmly support the connector while installing or removing a battery.

5. To remove the battery, support the battery connector by pressing down firmly on the positive side of the connector.

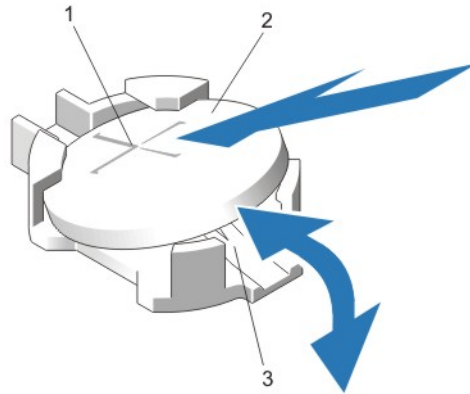


Figure 38. Replacing the System Battery

1. positive side of battery connector
 2. system battery
 3. negative side of battery connector
6. Lift the battery out of the securing tabs at the negative side of the connector.
 7. To install a new system battery, support the battery connector by pressing down firmly on the positive side of the connector.
 8. Hold the battery with the "+" facing up and slide it under the securing tabs at the positive side of the connector.
 9. Press the battery straight down into the connector until it snaps into place.
 10. Install the cooling shroud.
 11. Close the system.
 12. Reconnect the system to the electrical outlet and turn the system on, including any attached peripherals.
 13. Enter the System Setup to confirm that the battery is operating properly.
 14. Enter the correct time and date in the System Setup **Time** and **Date** fields.
 15. Exit the System Setup.

Hard-Drive Backplane

The DR4100 system supports a 3.5 inch (x12) SAS backplane and a 2.5 inch (x2) SAS backplane (back).

Removing The Hard-Drive Backplane

△ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. If installed, remove the front bezel.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
3. Open the system.

△ CAUTION: To prevent damage to the drives and backplane, you must remove the hard drives from the system before removing the backplane.

⚠ CAUTION: You must note the number of each hard drive and temporarily label them before removal so that you can replace them in the same locations.

4. Remove the cooling shroud.
5. Remove the cooling-fan assembly.
6. Remove all hard drives.
7. Disconnect the SAS data, signal, and power cable(s) from the backplane.
8. Press the release tabs and slide the backplane upward.

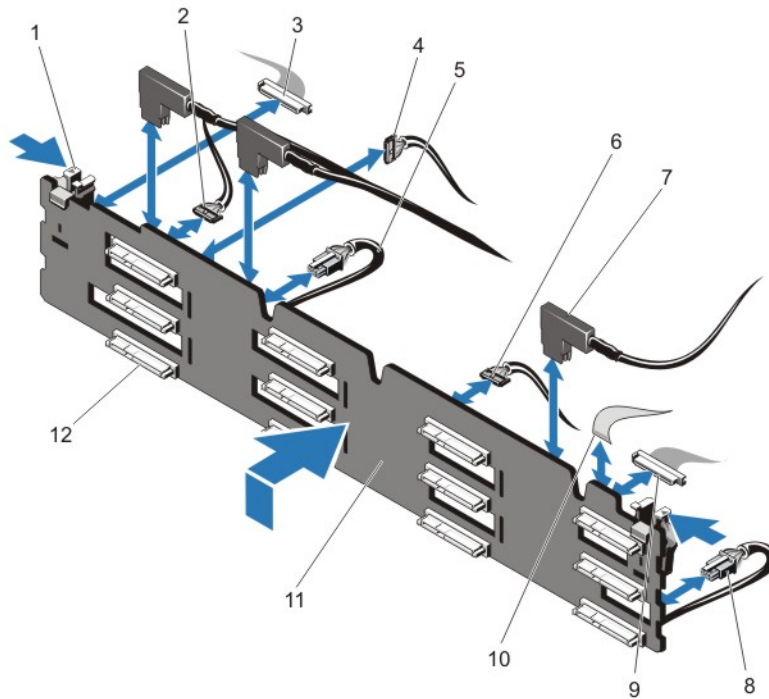


Figure 39. Removing and Installing the 3.5 Inch (x12) SAS Backplane

- | | |
|-----------------------------|--|
| 1. release tabs (2) | 8. power cable B |
| 2. pass-through I2C cable | 9. front I/O cable |
| 3. left control panel cable | 10. right control panel cable |
| 4. I2C cable | 11. x12 hard-drive backplane |
| 5. power cable A | 12. hard-drive backplane connectors (12) |
| 6. USB cable | |
| 7. SAS cables (3) | |

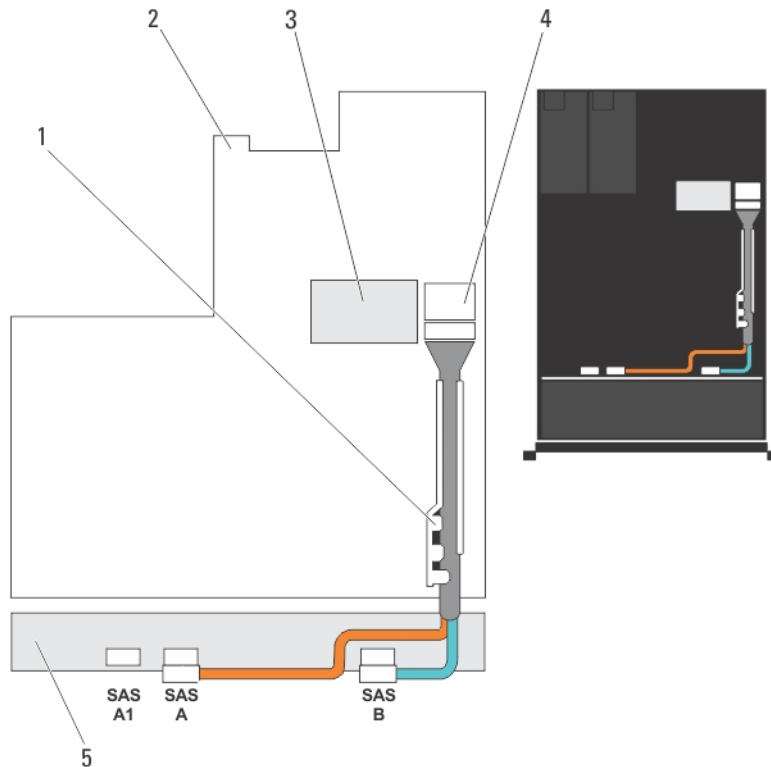


Figure 40. Cabling Diagram—3.5 Inch (x12) SAS Backplane

- | | |
|---------------------------------------|--------------------------------------|
| 1. cable retention bracket | 4. SAS connector on the system board |
| 2. system board | 5. SAS backplane |
| 3. integrated storage controller card | |

Installing The Hard-Drive Backplane

⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Use the hooks at the base of the chassis as guides to align the hard-drive backplane.
2. Slide down the hard-drive backplane until the release tabs snap into place.
3. Connect the SAS data, signal, and power cable(s) to the backplane.
4. Replace the cooling-fan assembly.
5. Replace the cooling shroud.
6. Install the hard drives in their original locations.
7. Close the system.
8. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
9. If applicable, install the front bezel.

Removing The Hard-Drive Backplane (Back)

CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
2. Open the system.

CAUTION: To prevent damage to the drives and backplane, you must remove the hard drives from the system before removing the backplane.

CAUTION: You must note the number of each hard drive and temporarily label them before removal so that you can replace them in the same locations.

3. Remove both hard drives.
4. Disconnect all the cables from the backplane.
5. Lift the release pin and slide the backplane away from the chassis.
6. Lift the backplane to remove it from the chassis.

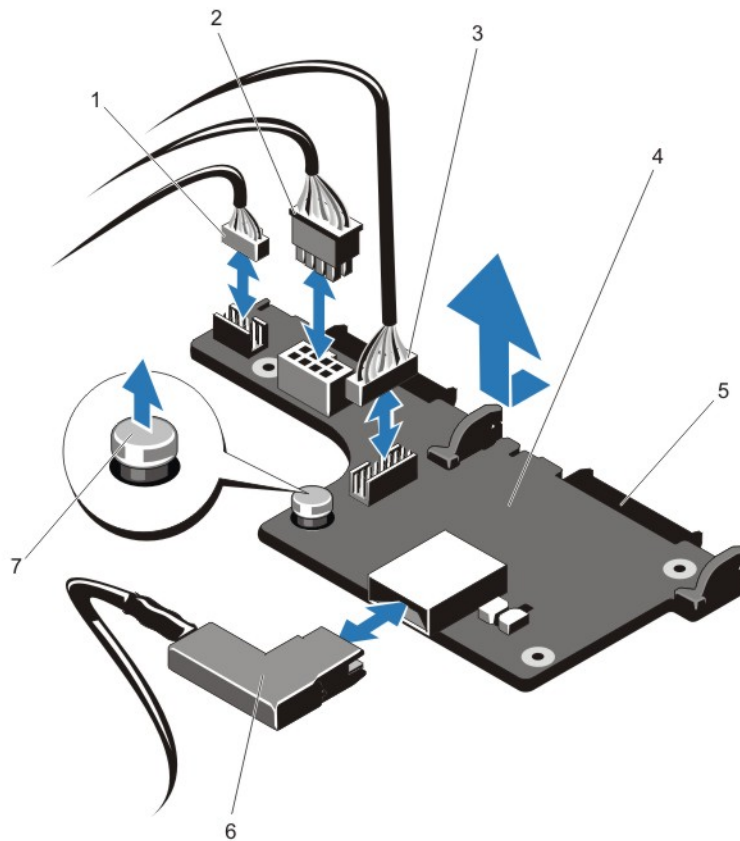


Figure 41. Removing and Installing the Optional 2.5 Inch (x2) Hard-Drive Backplane

- 1. pass-through I2C cable
- 2. I2C cable
- 3. sideband cable
- 4. hard-drive backplane (back)
- 5. SAS connectors (2)
- 6. SAS cable
- 7. release pin

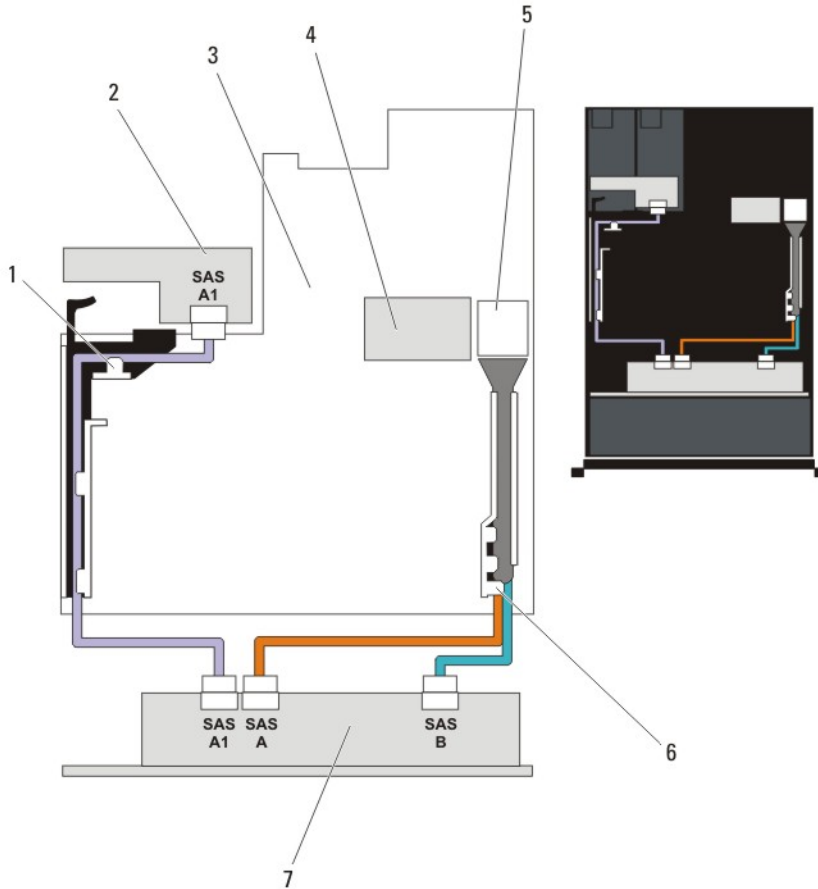



Figure 42. Cabling Diagram—Optional 2.5 Inch (x2) Hard-Drive Backplane (back)

- 1. PCIe card holder
- 2. hard-drive backplane (back)
- 3. system board
- 4. integrated storage controller card
- 5. SAS connector on the system board
- 6. cable retention bracket
- 7. x12 or x24 hard-drive backplane


Installing The Hard-Drive Backplane (Back)

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
2. Open the system.
3. Align the notches on the backplane with the notches on the chassis.
4. Lift the release pin and slide the backplane on the chassis until firmly seated.
5. Release the release pin to lock the backplane to the chassis.
6. Reconnect all the cables to the backplane.
7. Install both the hard drives in their original location.
8. Close the system.
9. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.

I/O Panel

Removing The I/O Panel

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. If installed, remove the front bezel.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
3. Open the system.

 **CAUTION:** To prevent damage to the I/O cable, you must release the locking tab before removing or installing the I/O cable from the connector on the hard-drive backplane.

4. Rotate the locking tab on the I/O cable connector clockwise 90 degrees to release the lock.
5. Disconnect the I/O cable from the backplane.
6. Remove the three Torx screws securing the I/O panel to the chassis.
7. Pull out the I/O panel cable through the channel on the chassis.

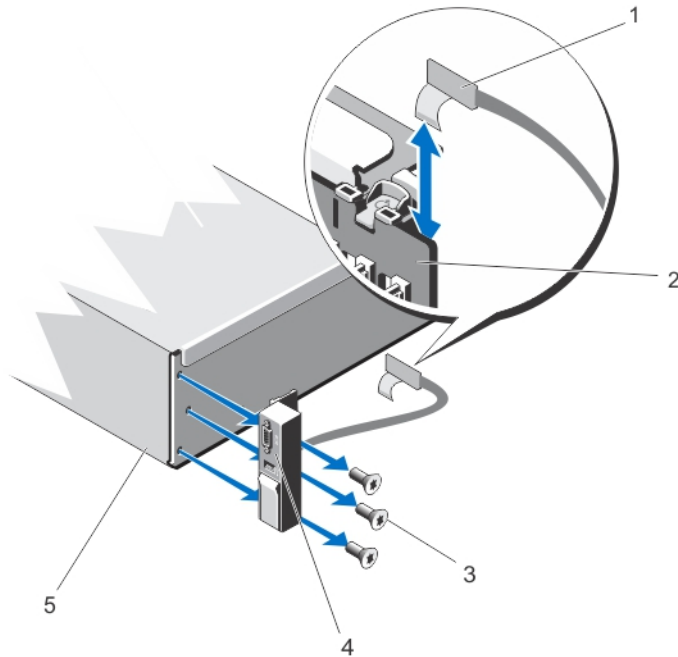


Figure 43. Removing and Installing the I/O Panel

- | | |
|-------------------------|--------------|
| 1. I/O panel cable | 4. I/O panel |
| 2. hard-drive backplane | 5. chassis |
| 3. Torx screws (3) | |


Installing The I/O Panel

⚠ CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. If installed, remove the front bezel.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet and peripherals.
3. Open the system.
4. Fold the label around the cable.
5. Push the cable until the cable passes completely through the channel.

⚠ CAUTION: To prevent damage to the I/O cable, you must release the locking tab before removing or installing the I/O cable from the connector on the hard-drive backplane.


6. If locked, rotate the locking tab on the I/O cable connector clockwise 90 degrees to release the lock.
7. Connect the I/O panel cable to the connector on the hard-drive backplane.
8. Rotate the locking tab on the I/O cable connector counter clockwise 90 degrees to secure the lock.
9. Tighten the three Torx screws to secure the I/O panel to the chassis.


 **NOTE:** You must route the cable properly to prevent it from being pinched or crimped.

10. Close the system.
11. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
12. If applicable, install the front bezel.


System Board

Removing The System Board

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

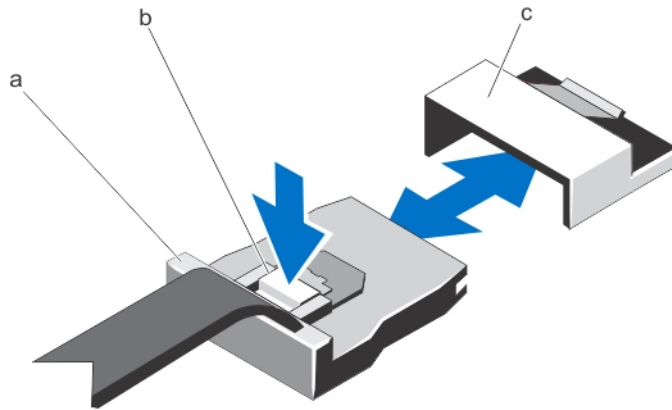
 **CAUTION:** If you are using the Trusted Program Module (TPM) with an encryption key, you may be prompted to create a recovery key during program or System Setup. Be sure to create and safely store this recovery key. If you replace this system board, you must supply the recovery key when you restart your system or program before you can access the encrypted data on your hard drives.

1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
2. If installed, remove the front bezel.
3. Open the system.
4. Remove the following:
 - a) cooling shroud
 - b) cooling-fan assembly
 - c) power supply(s)
 - d) all expansion-card risers
 - e) integrated storage controller card
 - f) internal dual SD module
 - g) internal USB key (if installed)
 - h) PCIe card holder
 - i) cable retention bracket
 - j) if present, support bracket

 **NOTE:** The support bracket is present on certain system configurations for protection during shipping and can be discarded after removal.

 **CAUTION:** To avoid damaging the mini SAS cable and connector, follow the correct procedure when removing the mini SAS cable from the system board.

5. Disconnect the mini SAS cable from the system board:
 - a) Push the mini SAS cable connector to slide it further into the connector (J_SASX8) on the system board.
 - b) Press down and hold the metal tab on the mini SAS cable connector.
 - c) Pull the mini SAS cable out of the connector on the system board.



- a. mini SAS cable connector
- b. metal tab
- c. connector on the system board

6. Disconnect all cables from the system board.

CAUTION: Take care not to damage the system identification button while removing the system board from the chassis.

CAUTION: Do not lift the system board assembly by grasping a memory module, processor, or other components.

7. Grasp the system-board holder, lift the blue release pin and slide the system board toward the front of the system.

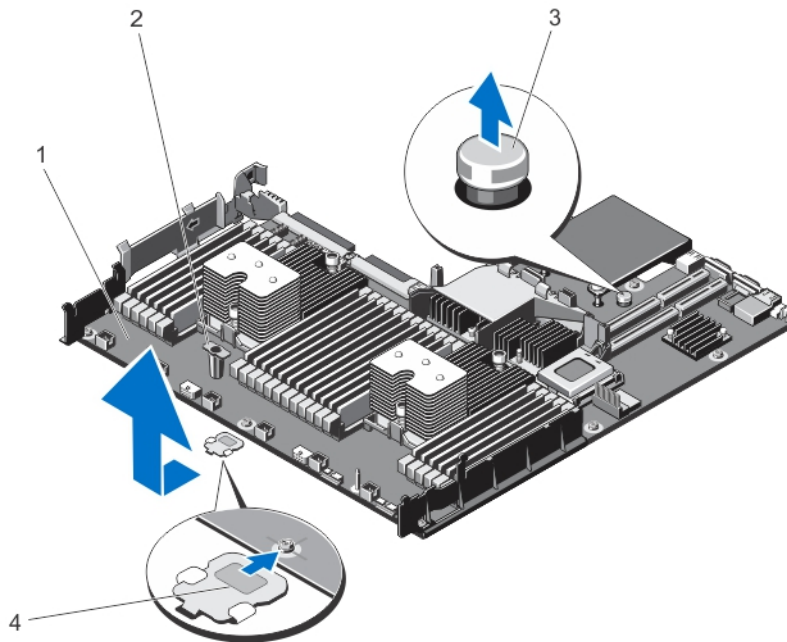


Figure 44. Removing and Installing the System Board


- 1. system board
- 2. system-board holder
- 3. release pin

4. support bracket (present on certain systems only)

 **WARNING: The heat sink and processor are hot to the touch for some time after the system has been powered down. Allow the heat sink and processor to cool before handling them.**

8. Remove heat sink(s)/heat-sink blank(s) and processors(s)/processor blank(s).
9. Remove memory modules and memory module blanks.
10. Remove network daughter card.

Installing The System Board


 **CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.**

1. Unpack the new system board assembly.
2. Transfer the following components to the new system board:
 - a) heat sink(s)/heat-sink blank(s) and processors(s)/processor blank(s)
 - b) memory modules and memory module blanks
 - c) network daughter card

 **CAUTION: Do not lift the system board assembly by grasping a memory module, processor, or other components.**

 **CAUTION: Take care not to damage the system identification button while placing the system board into the chassis.**


3. Hold the touch points and lower the system board into the chassis.
4. Push the system board toward the back of the chassis until the board clicks into place.
5. Replace the following:
 - a) cable retention bracket
 - b) PCIe card holder
 - c) integrated storage controller card
 - d) internal USB key (if installed)
 - e) internal dual SD module
 - f) all expansion-card risers
 - g) cooling-fan assembly
 - h) cooling shroud
 - i) power supply(s)
6. Reconnect all cables to the system board.

 **NOTE:** Ensure that the cables inside the system are routed along the chassis wall and secured using the cable securing bracket.

7. Close the system.
8. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
9. Import your new or existing iDRAC Enterprise license. For more information, see *iDRAC7 User's Guide*, at dell.com/support/manuals.

Troubleshooting Your System

Safety First—For You And Your System

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

Troubleshooting System Startup Failure

If you boot the system to the BIOS boot mode after installing an operating system from the UEFI Boot Manager, the system hangs. The reverse is also true. You must boot to the same boot mode in which you installed the operating system.

For all other startup issues, note the system messages that appear on the screen.

Troubleshooting External Connections

Ensure that all external cables are securely attached to the external connectors on your system before troubleshooting any external devices.

Troubleshooting The Video Subsystem

1. Check the system and power connections to the monitor.
2. Check the video interface cabling from the system to the monitor.
3. Run the appropriate diagnostic test.

If the tests run successfully, the problem is not related to video hardware.

If the tests fail, see [Getting Help](#).

Troubleshooting A USB Device

Use the following steps to troubleshoot a USB keyboard/mouse. For other USB devices, go to step 7.

1. Disconnect the keyboard and mouse cables from the system briefly and reconnect them.
2. Connect the keyboard/mouse to the USB port(s) on the opposite side of the system.
3. If the problem is resolved, restart the system, enter the System Setup, and check if the non-functioning USB ports are enabled.
4. Replace the keyboard/mouse with another working keyboard/mouse.
5. If the problem is resolved, replace the faulty keyboard/mouse.
6. If the problem is not resolved, proceed to the next step to begin troubleshooting the other USB devices attached to the system.

7. Power down all attached USB devices and disconnect them from the system.
8. Restart the system and, if your keyboard is functioning, enter the System Setup. Verify that all USB ports are enabled on the **Integrated Devices** screen, in the System Setup options.
If your keyboard is not functioning, you can also use remote access. If the system is not accessible, reset the NVRAM_CLR jumper inside your system and restore the BIOS to the default settings.
9. Reconnect and power on each USB device one at a time.
10. If a device causes the same problem, power down the device, replace the USB cable with a known good cable, and power up the device.

If all troubleshooting fails, see [Getting Help](#).

Troubleshooting A Serial I/O Device

1. Turn off the system and any peripheral devices connected to the serial port.
2. Swap the serial interface cable with a working cable, and turn on the system and the serial device.
If the problem is resolved, replace the interface cable with a known good cable.
3. Turn off the system and the serial device, and swap the device with a comparable device.
4. Turn on the system and the serial device.


If the problem persists, see [Getting Help](#).

Troubleshooting A NIC

1. Run the appropriate diagnostic test. See Using System Diagnostics for available diagnostic tests.
2. Restart the system and check for any system messages pertaining to the NIC controller.
3. Check the appropriate indicator on the NIC connector:
 - If the link indicator does not light, check all cable connections.
 - If the activity indicator does not light, the network driver files might be damaged or missing. Remove and reinstall the drivers if applicable. See the NIC's documentation.
 - If applicable, change the autonegotiation setting.
 - Use another connector on the switch or hub.
4. Ensure that the appropriate drivers are installed and the protocols are bound. See the NIC's documentation.
5. Enter the System Setup and confirm that the NIC ports are enabled on the **Integrated Devices** screen.
6. Ensure that the NICs, hubs, and switches on the network are all set to the same data transmission speed and duplex. See the documentation for each network device.
7. Ensure that all network cables are of the proper type and do not exceed the maximum length.

If all troubleshooting fails, see [Getting Help](#).


Troubleshooting A Wet System

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
2. Open the system.
3. Disassemble components from the system:
 - Hard drives
 - Hard-drive backplane
 - USB memory key
 - Cooling shroud
 - Expansion-card risers (if present)
 - Expansion cards
 - Power supply(s)
 - Cooling-fan assembly (if present)
 - Cooling fans
 - Processor(s) and heat sink(s)
 - Memory modules
4. Let the system dry thoroughly for at least 24 hours.
5. Reinstall the components you removed in step 3.
6. Close the system.
7. Turn on the system and attached peripherals.
If the system does not start properly, see [Getting Help](#).
8. If the system starts properly, shut down the system and reinstall all of the expansion cards that you removed.
9. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.

If the tests fail, see [Getting Help](#).

Troubleshooting A Damaged System


 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


1. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
2. Open the system.
3. Ensure that the following components are properly installed:
 - Cooling shroud
 - Expansion-card risers (if present)
 - Expansion cards
 - Power supply(s)

- Cooling-fan assembly (if present)
 - Cooling fans
 - Processor(s) and heat sink(s)
 - Memory modules
 - Hard-drive carriers
 - Hard-drive backplane
4. Ensure that all cables are properly connected.
 5. Close the system.
 6. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.

If the tests fail, see [Getting Help](#).


Troubleshooting The System Battery

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


 **NOTE:** If the system is turned off for long periods of time (for weeks or months), the NVRAM may lose its system configuration information. This situation is caused by a defective battery.


1. Re-enter the time and date in the System Setup.
2. Turn off the system and disconnect it from the electrical outlet for at least one hour.
3. Reconnect the system to the electrical outlet and turn on the system.
4. Enter the System Setup.
If the date and time are not correct in the System Setup, check the SEL for system battery messages.

If the problem is not resolved, see [Getting Help](#).


 **NOTE:** Some software may cause the system time to speed up or slow down. If the system seems to operate normally except for the time kept in the System Setup, the problem may be caused by software rather than by a defective battery.

Troubleshooting Power Supplies

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Reseat the power supply by removing and reinstalling it.
 **NOTE:** After installing a power supply, allow several seconds for the system to recognize the power supply and to determine if it is working properly.
2. If the problem persists, see [Getting Help](#).


Troubleshooting Cooling Problems

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

Ensure that none of the following conditions exist:

- System cover, cooling shroud, EMI filler panel, memory-module blank, or back-filler bracket is removed.
- Ambient temperature is too high.
- External airflow is obstructed.
- A cooling fan is removed or has failed.
- The expansion card installation guidelines have not been followed.


Troubleshooting Cooling Fans

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. Open the system.
2. Reseat the fan or the fan's power cable.
3. If the fan functions properly, close the system.

If the problem persists, see [Getting Help](#).

Troubleshooting System Memory


 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.

1. If the system is operational, run the appropriate diagnostic test. See Using System Diagnostics for available diagnostic tests.
If diagnostics indicates a fault, follow the corrective actions provided by the diagnostic program.
2. If the system is not operational, turn off the system and attached peripherals, and unplug the system from the power source. Wait at least 10 seconds and then reconnect the system to power.
3. Turn on the system and attached peripherals and note the messages on the screen.
If an error message is displayed indicating a fault with a specific memory module, go to step 12.
4. Enter the System Setup and check the system memory setting. Make any changes to the memory settings, if needed.
If the memory settings match the installed memory but a problem is still indicated, go to step 12.
5. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
6. Open the system.
7. Check the memory channels and ensure that they are populated correctly.

8. Reseat the memory modules in their sockets.
9. Close the system.
10. Enter the System Setup and check the system memory setting.
If the problem is not resolved, proceed with the next step.
11. Open the system.
12. If a diagnostic test or error message indicates a specific memory module as faulty, swap or replace the module with a known good memory module.
13. To troubleshoot an unspecified faulty memory module, replace the memory module in the first DIMM socket with a module of the same type and capacity.
If an error message is displayed on the screen, this may indicate a problem with the installed DIMM type(s), incorrect DIMM installation, or defective DIMM(s). Follow the on-screen instructions to resolve the problem. For more information, see [General Memory Module Installation Guidelines](#).
14. Close the system.
15. As the system boots, observe any error message that is displayed and the diagnostic indicators on the front of the system.
16. If the memory problem is still indicated, repeat step 12 through step 15 for each memory module installed.

If the problem persists after all memory modules have been checked, see [Getting Help](#).


Troubleshooting An Internal USB Key


 **CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.**

1. Enter the System Setup and ensure that the **USB key port** is enabled from the **Integrated Devices** screen.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Open the system.
4. Locate the USB key and reseat it.
5. Close the system.
6. Turn on the system and attached peripherals and check if the USB key is functioning.
7. If the problem is not resolved, repeat step 2 and step 3.
8. Insert a different USB key that you know works properly.
9. Close the system.


If the problem is not resolved, see [Getting Help](#).


Troubleshooting An SD Card

 **CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.**

 **NOTE:** Certain SD cards have a physical write-protect switch on the card. If the write-protect switch is turned on then the SD card is not writeable.


1. Enter the System Setup and ensure that the **Internal SD Card Port** is enabled.
2. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
3. Open the system.

 **CAUTION:** If the **Internal SD Card Redundancy** option is set to **Mirror Mode** in the **Integrated Devices** screen of the **System Setup**, you must follow the instructions in step 4 through step 7 to avoid loss of data.

 **NOTE:** When an SD card failure occurs, the internal dual SD module controller notifies the system. On the next reboot, the system displays a message indicating the failure.

4. If the **Internal SD Card Redundancy** option is set to **Disabled**, replace the failed SD card with a new SD card.
5. If SD card 1 has failed, remove the card from SD card slot 1. If SD card 2 has failed, install a new SD card in SD card slot 2 and proceed to step 7.
6. Remove the card present in SD card slot 2 and insert it into SD card slot 1.
7. Insert the new SD card into SD card slot 2.
8. Close the system.
9. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
10. Enter the System Setup and ensure that the **Internal SD Card Port** and **Internal SD Card Redundancy** mode is enabled.
11. Check if the SD card is functioning properly.
If the problem persists, see [Getting Help](#).

Troubleshooting A Hard Drive


 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


 **CAUTION:** This troubleshooting procedure can erase data stored on the hard drive. Before you proceed, back up all files on the hard drive.

1. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.
Depending on the results of the diagnostics test, proceed as needed through the following steps.
2. If your system has a RAID controller and your hard drives are configured in a RAID array, perform the following steps:
 - a) Restart the system and press <F10> during system startup to run the Lifecycle Controller, and then run the Hardware Configuration wizard to check the RAID configuration.
See the Lifecycle Controller documentation or online help for information on RAID configuration.
 - b) Ensure that the hard drive(s) have been configured correctly for the RAID array.
 - c) Take the hard drive offline and reseal the drive.
 - d) Exit the configuration utility and allow the system to boot to the operating system.
3. Ensure that the required device drivers for your controller card are installed and are configured correctly. See the operating system documentation for more information.
4. Restart the system and enter the System Setup.
5. Verify that the controller is enabled and the drives are displayed in the System Setup.

If the problem persists, try troubleshooting the expansion cards or see [Getting Help](#).

Troubleshooting A Storage Controller


 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


 **NOTE:** When troubleshooting a SAS or PERC controller, also see the documentation for your operating system and the controller.

1. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Open the system.
4. Verify that the installed expansion cards are compliant with the expansion card installation guidelines.
5. Ensure that each expansion card is firmly seated in its connector.
6. Close the system
7. Reconnect the system to the electrical outlet, and turn on the system and attached peripherals.
8. If the problem is not resolved, turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
9. Open the system.
10. Remove all expansion cards installed in the system.
11. Close the system.
12. Reconnect the system to the electrical outlet, and turn on the system and attached peripherals.
13. Run the appropriate diagnostic test. For more information, see Using System Diagnostics. If the tests fail, see [Getting Help](#).
14. For each expansion card you removed in step 10, perform the following steps:
 - a. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
 - b. Open the system.
 - c. Reinstall one of the expansion cards.
 - d. Close the system.
 - e. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.

If the tests fail, see [Getting Help](#).

Troubleshooting Expansion Cards

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.


 **NOTE:** When troubleshooting an expansion card, see the documentation for your operating system and the expansion card.

1. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Open the system.

4. Ensure that each expansion card is firmly seated in its connector.
5. Close the system.
6. If the problem is not resolved, turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
7. Open the system.
8. Remove all expansion cards installed in the system.
9. Close the system.
10. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.
If the tests fail, see [Getting Help](#).
11. For each expansion card you removed in step 8, perform the following steps:
 - a) Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
 - b) Open the system.
 - c) Reinstall one of the expansion cards.
 - d) Close the system.
 - e) Run the appropriate diagnostic test. For more information, see Using System Diagnostics.

If a problem is still indicated, see [Getting Help](#).

Troubleshooting Processors

 **CAUTION: Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.**


1. Run the appropriate diagnostics test. See Using System Diagnostics for available diagnostic tests.
2. Turn off the system and attached peripherals, and disconnect the system from the electrical outlet.
3. Open the system.
4. Ensure that the processor and heat sink are properly installed.
5. Close the system.
6. Run the appropriate diagnostic test. For more information, see Using System Diagnostics.

If a problem is still indicated, see [Getting Help](#).

Using System Diagnostics

If you experience a problem with your system, run the system diagnostics before contacting Dell for technical assistance. The purpose of running system diagnostics is to test your system hardware without requiring additional equipment or risking data loss. If you are unable to fix the problem yourself, service and support personnel can use the diagnostics results to help you solve the problem.

Dell Embedded System Diagnostics

 **NOTE:** Also known as Enhanced Pre-boot System Assessment (ePSA) diagnostics.

The embedded system diagnostics provides a set of options for particular device groups or devices allowing you to:

- Run tests automatically or in an interactive mode
- Repeat tests
- Display or save test results
- Run thorough tests to introduce additional test options to provide extra information about the failed device(s)
- View status messages that inform you if tests are completed successfully
- View error messages that inform you of problems encountered during testing

When To Use The Embedded System Diagnostics

If a major component or device in the system does not operate properly, running the embedded system diagnostics may indicate component failure.

Running The Embedded System Diagnostics

The embedded system diagnostics program is run from the Dell Lifecycle Controller.

 **CAUTION:** Use the embedded system diagnostics to test only your system. Using this program with other systems may cause invalid results or error messages.

1. As the system boots, press <F11>.
2. Use the up and down arrow keys to select **System Utilities** → **Launch Dell Diagnostics** .
The **ePSA Pre-boot System Assessment** window is displayed, listing all devices detected in the system. The diagnostics starts executing the tests on all the detected devices.

System Diagnostic Controls

Menu	Description
Configuration	Displays the configuration and status information of all detected devices.

Menu	Description
Results	Displays the results of all tests that are executed.
System Health	Provides the current overview of the system performance.
Event Log	Displays a time-stamped log of the results of all tests run on the system. This is displayed if at least one event description is recorded.





For information about embedded system diagnostics, see the *Dell Enhanced Pre-boot System Assessment User Guide* at dell.com/support/manuals.

Jumpers And Connectors

System Board Jumper Settings

For information on resetting the password jumper to disable a password, see [Disabling A Forgotten Password](#).

Table 4. System Board Jumper Settings

Jumper	Setting	Description
PWRD_EN	 (default)	The password feature is enabled (pins 4–6).
		The password feature is disabled (pins 2–4). iDRAC local access is unlocked at the next AC power cycle.
NVRAM_CLR	 (default)	The configuration settings are retained at system boot (pins 1–3).
		The configuration settings are cleared at the next system boot (pins 3–5).

System Board Connectors

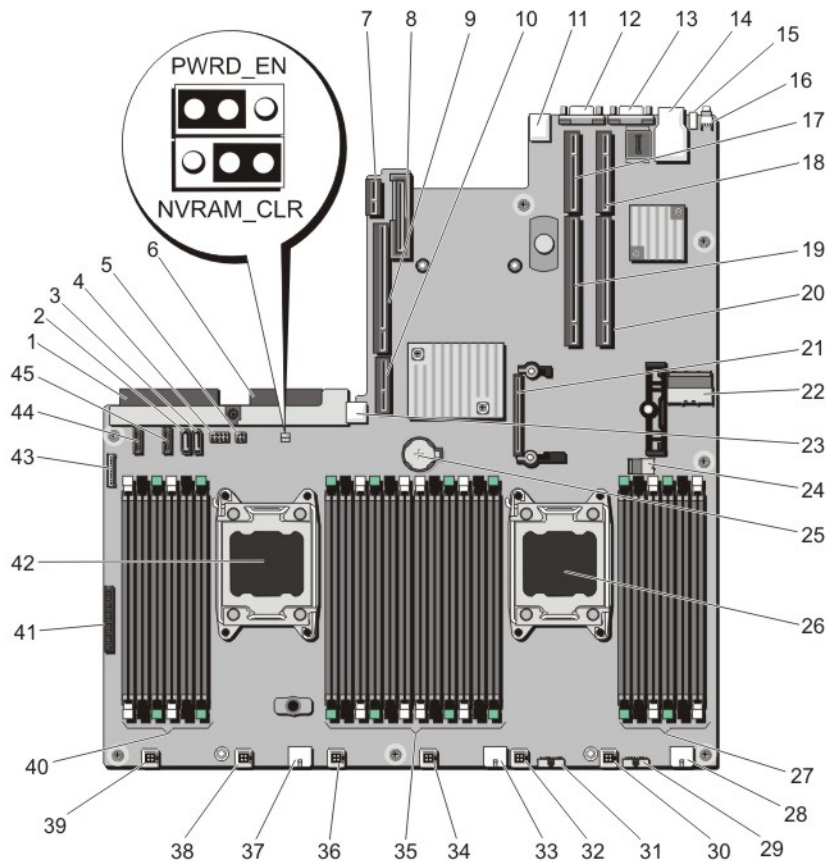


Figure 45. System Board Jumpers and Connectors


Item	Connector	Description
1	J_PS2	PSU 2 power connector
2	J_SATA_CD	Optical drive SATA connector
3	J_SATA_TBU	Tape backup unit SATA connector
4	J_BP0	Optical drive power connector
5	J_TBU	Tape backup unit power connector
6	J_PS1	PSU 1 power connector
7	J_IDSDM	Internal dual SD module connector
8	J_NDC	Network daughter card connector
9	J_RISER_3A	Riser 3 connector
10	J_RISER_3B	Riser 3 connector
11	J_USB	USB connector

Item	Connector	Description
12	J_VIDEO_REAR	Video connector
13	J_COM1	Serial connector
14	J_IDRAC_RJ45	iDRAC7 connector
15	J_CYC	System identification connector
16	CYC_ID	System identification button
17	J_RISER_2A	Riser 2 connector
18	J_RISER_1A	Riser 1 connector
19	J_RISER_2B	Riser 2 connector
20	J_RISER_1B	Riser 1 connector
21	J_STORAGE	Integrated storage controller card connector
22	J_SASX8	Mini SAS connector
23	J_USB_INT	Internal USB connector
24	J_SAS_PCH	SAS connector for software RAID
25	BAT	Battery connector
26	CPU2	Processor socket 2
27	B10, B6, B2, B9, B5, B1	Memory module sockets
28	J_BP3	Backplane power connector
29	J_BP_SIG3	Backplane signal connector 3
30	J_FAN2U_6	Cooling fan connector
31	J_BP_SIG2	Backplane signal connector 2
32	J_FAN2U_5	Cooling fan connector
33	J_BP2	Backplane power connector
34	J_FAN2U_4	Cooling fan connector
35	A10, A6, A2, A9, A5, A1, B3, B7, B11, B4, B8, B12	Memory module sockets
36	J_FAN2U_3	Cooling fan connector
37	J_BP1	Backplane power connector
38	J_FAN2U_2	Cooling fan connector
39	J_FAN2U_1	Cooling fan connector
40	A3, A7, A11, A4, A8, A12	Memory module sockets
41	J_CP	Control panel interface connector
42	CPU1	Processor socket 1
43	J_FP_USB	Front-panel USB connector
44	J_BP_SIG1	Backplane signal connector 1

Item	Connector	Description
45	J_BP_SIG0	Backplane signal connector 0


Disabling A Forgotten Password

The system's software security features include a system password and a setup password. The password jumper enables these password features or disables them and clears any password(s) currently in use.

 **CAUTION:** Many repairs may only be done by a certified service technician. You should only perform troubleshooting and simple repairs as authorized in your product documentation, or as directed by the online or telephone service and support team. Damage due to servicing that is not authorized by Dell is not covered by your warranty. Read and follow the safety instructions that came with the product.




1. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
2. Open the system.
3. Move the jumper on the system-board jumper from pins 4 and 6 to pins 2 and 4.
4. Close the system.

The existing passwords are not disabled (erased) until the system boots with the Jumper on pins 2 and 4. However, before you assign a new system and/or setup password, you must move the jumper back to pins 4 and 6.

 **NOTE:** If you assign a new system and/or setup password with the jumper on pins 2 and 4, the system disables the new password(s) the next time it boots.


5. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
6. Turn off the system, including any attached peripherals, and disconnect the system from the electrical outlet.
7. Open the system.
8. Move the jumper on the system-board jumper from pins 2 and 4 to pins 4 and 6.
9. Close the system.
10. Reconnect the system to its electrical outlet and turn the system on, including any attached peripherals.
11. Assign a new system and/or setup password.

Technical Specifications

Processor	
Processor type	One or two Intel Xeon processor E5-2600 product family
Power	
AC Power Supply (per power supply)	
Wattage	750 W
Heat dissipation	2891 BTU/hr (maximum)
 NOTE: Heat dissipation is calculated using the power supply wattage rating.	
Voltage	100–240 V AC, autoranging, 50/60 Hz
 NOTE: This system is also designed to be connected to IT power systems with a phase to phase voltage not exceeding 230 V.	
Battery	3 V CR2032 Lithium coin cell
Expansion Bus	
Bus type	PCI Express Generation 3
Expansion slots using riser card:	
Riser 1	(Slot 1) One half-height, low-profile x8 link (Slot 2) One half-height, low-profile x8 link (Slot 3) One half-height, low-profile x8 link
Riser 2	(Slot 4) One full-height, full-length x16 link
	 NOTE: To use slots 1 through 4, both the processors must be installed.
	(Slot 5) One full-height, full-length x8 link
Riser 3	(Slot 6) One full-height, full-length x16 link


Memory	
Architecture	800 MT/s, 1066 MT/s, 1333 MT/s or 1600 MT/s DDR3 registered Error Correcting Code (ECC) DIMMs Support for advanced ECC or memory optimized operation
Memory module sockets	Twenty-four 240-pin
Memory module capacities	8 GB dual ranked RDIMMs
RAM	32 GB with two processors

Drives	
Hard drives	Up to twelve 3.5 inch, internal, hot-swappable, Nearline SAS drives, and two optional 2.5 inch back-accessible SAS, Nearline SAS hard drives in hard-drive slots 0 through 11 and 12 through 13.


Connectors	
Back	
NIC	Four 10/100/1000 Mbps or two 10/100/1000 Mbps and two 100 Mbps/1 Gbps/10 Gbps
Serial	9-pin, DTE, 16550-compatible
USB	Two 4-pin, USB 2.0-compliant
Video	15-pin VGA
Front	
USB	One 4-pin, USB 2.0-compliant
Video	15-pin VGA
Internal	
USB	One 4-pin, USB 2.0-compliant
Internal Dual SD Module	Two optional flash memory card slots with the internal SD module
	 NOTE: One card slot is dedicated for redundancy.

Video	
Video type	Integrated Matrox G200
Video memory	16 MB shared

Expanded Operating Temperature


 **NOTE:** When operating in the expanded temperature range, system performance may be impacted.

Expanded Operating Temperature

 **NOTE:** When operating in the expanded temperature range, ambient temperature warnings may be reported on the LCD and in the System Event Log.

≤ 10% of annual operating hours


5 °C to 40 °C at 5% to 85% RH with 26 °C dew point.

 **NOTE:** Outside the standard operating temperature (10 °C to 35 °C), the system can operate down to 5 °C or up to 40 °C for a maximum of 10% of its annual operating hours.

For temperatures between 35 °C and 40 °C, de-rate maximum allowable dry bulb temperature by 1 °C per 175 m above 950 m (1 °F per 319 ft).

≤ 1% of annual operating hours

–5 °C to 45 °C at 5% to 90% RH with 26 °C dew point.


 **NOTE:** Outside the standard operating temperature (10 °C to 35 °C), the system can operate down to –5 °C or up to 45 °C for a maximum of 1% of its annual operating hours.

For temperatures between 40 °C and 45 °C, de-rate maximum allowable dry bulb temperature by 1 °C per 125 m above 950 m (1 °F per 228 ft).

Expanded Operating Temperature Restrictions

- Do not perform a cold startup below 5 °C.
- The operating temperature specified is for a maximum altitude of 3048 m (10,000 ft).
- 130 W (4 core) processor is not supported.
- Redundant power supplies are required.
- Non Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.
- Maximum 95 W processor supported on 3.5 inch hard drive chassis.
- Maximum 115 W processor supported on 2.5 inch hard drive chassis.

Environmental

 **NOTE:** For additional information about environmental measurements for specific system configurations, see dell.com/environmental_datasheets.

Temperature

Maximum Temperature Gradient (Operating and Storage) 20 °C/h (36 °F/h)

Storage Temperature Limits –40 °C to 65 °C (–40 °F to 149 °F)

Temperature (Continuous Operation)

Temperature Ranges (for altitude less than 950 m or 3117 ft) 10 °C to 35 °C (50 °F to 95 °F) with no direct sunlight on the equipment.

Environmental

Humidity Percentage Range 10% to 80% Relative Humidity with 26 °C (78.8 °F) maximum dew point.

Relative Humidity

Storage 5% to 95% RH with 33 °C (91 °F) maximum dew point. Atmosphere must be non-condensing at all times.

Maximum Vibration

Operating 0.26 G_{rms} at 5 Hz to 350 Hz (all operation orientations).

Storage 1.87 G_{rms} at 10 Hz to 500 Hz for 15 min (all six sides tested).

Maximum Shock

Operating One shock pulse in the positive z axis of 31 G for 2.6 ms in all operational orientations.

Storage Six consecutively executed shock pulses in the positive and negative x, y, and z axes (one pulse on each side of the system) of 71 G for up to 2 ms.

Maximum Altitude

Operating 3048 m (10,000 ft).

Storage 12,000 m (39,370 ft).


Operating Altitude De-rating

Up to 35 °C (95 °F) Maximum temperature is reduced by 1 °C/300 m (1 °F/547 ft) above 950 m (3,117 ft).

35 °C to 40 °C (95 °F to 104 °F) Maximum temperature is reduced by 1 °C/175 m (1 °F/319 ft) above 950 m (3,117 ft).


40 °C to 45 °C (104 °F to 113 °F) Maximum temperature is reduced by 1 °C/125 m (1 °F/228 ft) above 950 m (3,117 ft).


Particulate Contamination

 **NOTE:** This section defines the limits to help avoid IT equipment damage and/or failure from particulates and gaseous contamination. If it is determined that levels of particulates or gaseous pollution are beyond the limits specified below and are the reason for the damage and/or failures to your equipment, it may be necessary for you to re-mediate the environmental conditions that are causing the damage and/or failures. Re-mediation of environmental conditions will be the responsibility of the customer.

Air Filtration

Data center air filtration as defined by ISO Class 8 per ISO 14644-1 with a 95% upper confidence limit.


 **NOTE:** Applies to data center environments only. Air filtration requirements do not apply to IT equipment designed to be used outside a data center, in environments such as an office or factory floor.

 **NOTE:** Air entering the data center must have MERV11 or MERV13 filtration.

Environmental


Conductive Dust

Air must be free of conductive dust, zinc whiskers, or other conductive particles.


 **NOTE:** Applies to data center and non-data center environments.

Corrosive Dust

- Air must be free of corrosive dust.
- Residual dust present in the air must have a deliquescent point less than 60% relative humidity.

 **NOTE:** Applies to data center and non-data center environments.

Gaseous Contamination

 **NOTE:** Maximum corrosive contaminant levels measured at $\leq 50\%$ relative humidity.

Copper Coupon Corrosion Rate

<300 Å/month per Class G1 as defined by ANSI/ISA71.04-1985.


Silver Coupon Corrosion Rate


<200 Å/month as defined by AHSRAE TC9.9.

System Messages

System Error Messages

System messages appear on the monitor to notify you of a possible problem with the system. These messages refer to events recorded in the System Event Log (SEL). For information on the SEL and configuring system management settings, see the systems management software documentation.

 **NOTE:** If you receive a system message not listed here, check the documentation of the application that was running when the message was displayed or the operating system's documentation for an explanation of the message and recommended action.

 **NOTE:** In some messages, a particular system component is identified by name ("*<name>*") component number ("*<number>*"), or location ("*bay*").

Error Code	Message Information	
AMP0302	Message	The system board <i><name></i> current is greater than the upper warning threshold.
	Details	System board <i><name></i> current is outside of the optimum range.
	Action	<ol style="list-style-type: none"> 1. Review system power policy. 2. Check system logs for power related failures. 3. Review system configuration changes. 4. If the issue persists, see Getting Help.
AMP0303	Message	The system board <i><name></i> current is greater than the upper critical threshold.
	Details	System board <i><name></i> current is outside of the optimum range.
	Action	<ol style="list-style-type: none"> 1. Review system power policy. 2. Check system logs for power related failures. 3. Review system configuration changes. 4. If the issue persists, see Getting Help.
ASR0000	Message	The watchdog timer expired.
	Details	The operating system or an application failed to communicate within the time-out period.

Error Code	Message Information	
ASR0001	Action	Check the operating system, application, hardware, and system event log for exception events.
	Message	The watchdog timer reset the system.
	Details	The operating system or an application failed to communicate within the time-out period. The system was reset.
ASR0002	Action	Check the operating system, application, hardware, and system event log for exception events.
	Message	The watchdog timer powered off the system.
	Details	The operating system or an application failed to communicate within the time-out period. The system was shut down.
ASR0003	Action	Check the operating system, application, hardware, and system event log for exception events.
	Message	The watchdog timer power cycled the system.
	Details	The operating system or an application failed to communicate within the time-out period. The system was power-cycled.
BAT0002	Action	Check the operating system, application, hardware, and system event log for exception events.
	Message	The system board battery has failed.
	Details	The system board battery is either missing or bad.
BAT0017	Action	See Getting Help .
	Message	The <name> battery has failed.
	Details	The <name> battery is either missing, bad, or unable to charge due to thermal issues.
CPU0000	Action	Check system fans. If the problem persists, see Getting Help .
	Message	CPU <number> has an internal error (IERR).
	Details	System Event Log and Operating System Logs may indicate that the exception is external to the processor.
CPU0001	Action	Review System Event Log and Operating System Logs. If the issue persists, see Getting Help .
	Message	CPU <number> has a thermal trip (over-temperature) event.

Error Code	Message Information	
	Details	The processor temperature increased beyond the operational range.
	Action	Review the logs for fan failures. If no fan failures are detected, check inlet temperature (if available) and reinstall processor heat sink. If the problem persists, see Getting Help .
CPU0005	Message	CPU <number> configuration is unsupported.
	Details	System is unable to boot or may run in a degraded state.
	Action	Review the technical specifications for supported processor types.
CPU0010	Message	CPU <number> is throttled.
	Details	The CPU is throttled due to thermal or power conditions.
	Action	Review system logs for power or thermal exceptions.
CPU0023	Message	CPU <number> is absent.
	Action	Verify processor installation. If present, re-seat the processor.
CPU0204	Message	CPU <number> <name> voltage is outside of range.
	Details	Voltages outside the allowable range may damage electrical components or may cause the system to shutdown.
	Action	<ol style="list-style-type: none"> 1. Turn off the system and remove input power for one minute. 2. Ensure the processor is seated correctly. 3. Reapply input power and turn on the system. 4. If the issue persists, see Getting Help.
CPU0700	Message	CPU <number> initialization error detected.
	Details	System BIOS was unable to initialize the processor.
	Action	<ol style="list-style-type: none"> 1. Turn off the system and remove input power for one minute. 2. Ensure the processor is seated correctly. 3. Reapply input power and turn on the system. 4. If the issue persists, see Getting Help.
CPU0701	Message	CPU <number> protocol error detected.
	Details	System event log and operating system logs may indicate that the exception is external to the processor.

Error Code	Message Information	
CPU0702	Action	<ol style="list-style-type: none"> 1. Check system and operating system logs for exceptions. If no exceptions are found, continue. 2. Turn off the system and remove input power for one minute. 3. Ensure the processor is seated correctly. 4. Reapply input power and turn on the system. 5. If the issue persists, see Getting Help.
	Message	CPU bus parity error detected.
	Details	System event log and operating system logs may indicate that the exception is external to the processor.
CPU0703	Action	<ol style="list-style-type: none"> 1. Check system and operating system logs for exceptions. If no exceptions are found, continue. 2. Turn off the system and remove input power for one minute. 3. Ensure the processor is seated correctly. 4. Reapply input power and turn on the system. 5. If the issue persists, see Getting Help.
	Message	CPU bus initialization error detected.
	Details	System event log and operating system logs may indicate that the exception is external to the processor.
CPU0704	Action	<ol style="list-style-type: none"> 1. Check system and operating system logs for exceptions. If no exceptions are found, continue. 2. Turn off the system and remove input power for one minute. 3. Ensure the processor is seated correctly. 4. Reapply input power and turn on the system. 5. If the issue persists, see Getting Help.
	Message	CPU <number> machine check error detected.
	Details	System event log and operating system logs may indicate that the exception is external to the processor.
	Action	<ol style="list-style-type: none"> 1. Check system and operating system logs for exceptions. If no exceptions are found, continue. 2. Turn off the system and remove input power for one minute. 3. Ensure the processor is seated correctly. 4. Reapply input power and turn on the system.

Error Code	Message Information	
FAN0000	Message Details Action	<p>5. If the issue persists, see Getting Help.</p> <p>Fan <number> RPM is less than the lower warning threshold.</p> <p>Fan operating speed is out of range.</p> <p>Remove and reinstall the fan. If the issue persists, see Getting Help.</p>
FAN0001	Message Details Action	<p>Fan <number> RPM is less than the lower critical threshold.</p> <p>Fan operating speed is out of range.</p> <p>Remove and reinstall the fan. If the issue persists, see Getting Help.</p>
FAN1201	Message Details Action	<p>Fan redundancy is lost.</p> <p>Fan has failed.</p> <p>Remove and reinstall failed fans or install additional fans.</p>
HWC1001	Message Details Action	<p>The <name> is absent.</p> <p>The absent device may be necessary for proper operation. System functionality may be degraded.</p> <p>Reinstall or reconnect the hardware.</p>
HWC2003	Message Details Action	<p>The storage <name> cable is not connected, or is improperly connected.</p> <p>The cable may be necessary for proper operation. System functionality may be degraded.</p> <p>Check if the cable is present, then reinstall or reconnect.</p>
HWC2005	Message Details Action	<p>The system board <name> cable is not connected, or is improperly connected.</p> <p>The cable may be necessary for proper operation. System functionality may be degraded.</p> <p>Check if the cable is present, then reinstall or reconnect.</p>
MEM0000	Message Details Action	<p>Persistent correctable memory errors detected on a memory device at location(s) <location>.</p> <p>This is an early indicator of a possible future uncorrectable error.</p> <p>Re-seat the memory modules. If the issue persists, see Getting Help.</p>

Error Code	Message Information	
MEM0001	Message	Multi-bit memory errors detected on a memory device at location(s) <i><location></i> .
	Details	The memory module has encountered an uncorrectable error. System performance may be degraded. The operating system and/or applications may fail as a result.
	Action	Re-seat the memory modules. If the issue persists, see Getting Help .
MEM0007	Message	Unsupported memory configuration; check memory device at location <i><location></i> .
	Details	The memory may not be seated correctly, misconfigured, or has failed. Memory size is reduced.
	Action	Check the memory configuration. Re-seat the memory modules. If the issue persists, see Getting Help .
MEM0701	Message	Correctable memory error rate exceeded for <i><location></i> .
	Details	The memory may not be operational. This an early indicator of a possible future uncorrectable error.
	Action	Re-seat the memory modules. If the issue persists, see Getting Help .
MEM0702	Message	Correctable memory error rate exceeded for <i><location></i> .
	Details	The memory may not be operational. This an early indicator of a possible future uncorrectable error.
	Action	Re-seat the memory modules. If the issue persists, see Getting Help .
MEM1205	Message	Memory mirror redundancy is lost. Check memory device at location(s) <i><location></i> .
	Details	The memory may not be seated correctly, misconfigured, or has failed.
	Action	Check the memory configuration. Re-seat the memory modules. If the issue persists, see Getting Help .
MEM1208	Message	Memory spare redundancy is lost. Check memory device at location <i><location></i> .
	Details	Memory sparing is no longer available.
	Action	Re-seat the memory modules. If the issue persists, see Getting Help .

Error Code	Message Information	
MEM8000	Message	Correctable memory error logging disabled for a memory device at location <i><location></i> .
	Details	Errors are being corrected but no longer logged.
	Action	Review system logs for memory exceptions. Reinstall memory at location <i><location></i> .
PCI1302	Message	A bus time-out was detected on a component at bus <i><bus></i> device <i><device></i> function <i><func></i> .
	Details	System performance may be degraded. The device has failed to respond to a transaction.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PCI1304	Message	An I/O channel check error was detected.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PCI1308	Message	A PCI parity error was detected on a component at bus <i><bus></i> device <i><device></i> function <i><func></i> .
	Details	System performance may be degraded, PCI device may fail to operate, or system may fail to operate.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PCI1320	Message	A bus fatal error was detected on a component at bus <i><bus></i> device <i><device></i> function <i><func></i> .
	Details	System performance may be degraded, or system may fail to operate.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PCI1342	Message	A bus time-out was detected on a component at slot <i><number></i> .
	Details	System performance may be degraded, or system may fail to operate.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PCI1348	Message	A PCI parity error was detected on a component at slot <i><number></i> .

Error Code	Message Information	
	Details	System performance may be degraded, or system may fail to operate.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PCI1360	Message	A bus fatal error was detected on a component at slot <i><number></i> .
	Details	System performance may be degraded, or system may fail to operate.
	Action	Cycle input power, update component drivers, if device is removable, reinstall the device.
PDR0001	Message	Fault detected on drive <i><number></i> .
	Details	The controller detected a failure on the disk and has taken the disk offline.
	Action	Remove and re-seat the failed disk. If the issue persists, see Getting Help .
PDR1016	Message	Drive <i><number></i> is removed from disk drive bay <i><bay></i> .
	Details	The controller detected that the drive was removed.
	Action	Verify drive installation. Re-seat the failed drive. If the issue persists, see Getting Help .
PST0128	Message	No memory is detected.
	Details	System BIOS was unable to detect memory in the system.
	Action	Re-seat the memory modules. If the issue persists, see Getting Help .
PST0129	Message	Memory is detected, but is not configurable.
	Details	System BIOS detected memory, but was unable to configure the memory for system operation.
	Action	Compare system memory installation to supported system memory configurations.
PSU0001	Message	Power supply <i><number></i> failed.
	Action	Remove and reinstall the power supply. If the issue persists, see Getting Help .
PSU0002	Message	A predictive failure detected on power supply <i><number></i> .

Error Code	Message Information	
PSU0003	Details	System performance and power redundancy may be degraded or lost.
	Action	Remove and reinstall the power supply at the next service window. If the issue persists, see Getting Help .
	Message	The power input for power supply <number> is lost.
PSU0006	Details	The power supply is installed correctly but an input source is not connected or is not functional.
	Action	Verify the input source is attached to the power supply. Verify the input power is within the operating requirements for the power supply.
	Message	Power supply <number> type mismatch.
PSU0016	Details	Power supplies should be of the same input type and power rating.
	Action	Install matched power supplies and review proper configuration in this manual.
	Message	Power supply <number> is absent.
PSU0031	Details	The power supply has been removed or has failed.
	Action	<ol style="list-style-type: none"> 1. Remove and reinstall the power supply. 2. Check cables and subsystem components in the system for damage. 3. If the issue persists, see Getting Help.
	Message	Cannot communicate with power supply <number>.
PSU0032	Details	The power supply may operate, however power supply monitoring is degraded. System performance may be degraded.
	Action	Remove and reinstall the power supply. If the issue persists, see Getting Help .
	Message	The temperature for power supply <number> is in a warning range.
Details	System performance may be degraded.	
Action	Check the system operating environment, including airflow and inlet temperature. Check system logs for temperature and thermal component failures.	

Error Code	Message Information	
PSU0033	Message	The temperature for power supply <number> is outside of the allowable range.
	Details	System performance may be degraded.
	Action	Check the system operating environment, including airflow and inlet temperature. Check system logs for temperature and thermal component failures.
PSU0034	Message	An under voltage fault detected on power supply <number>.
	Details	This failure may be the result of an electrical issue with cables or subsystem components in the system.
	Action	<ol style="list-style-type: none"> 1. Remove and reinstall the power supply. 2. Check cables and subsystem components in the system for damage. 3. If the issue persists, see Getting Help.
PSU0035	Message	An over voltage fault detected on power supply <number>.
	Action	Check input power or reinstall the power supply. If the issue persists, see Getting Help .
PSU0036	Message	An over current fault detected on power supply <number>.
	Details	This failure may be the result of an electrical issue with cables or subsystem components in the system.
	Action	<ol style="list-style-type: none"> 1. Remove and reinstall the power supply. 2. Check cables and subsystem components in the system for damage. 3. If the issue persists, see Getting Help.
PSU0037	Message	Fan failure detected on power supply <number>.
	Action	Check for fan blockage. If the problem persists, see Getting Help .
PSU0076	Message	A power supply wattage mismatch is detected; power supply <number> is rated for <value> watts.
	Details	Power supplies should be of the same input type and power rating.
	Action	Install matched power supplies and review this manual for proper configuration.

Error Code	Message Information	
PSU1201	Message	Power supply redundancy is lost.
	Details	The power supply tries to operate in a degraded state. System Performance and power redundancy may be degraded or lost.
	Action	Check input power. Reinstall the power supply. If the issue persists, see Getting Help .
PSU1204	Message	The power supplies are not redundant. Insufficient resources to maintain normal operations.
	Details	The current power operational mode is non-redundant because of a power supply exception, a power supply inventory change, or a system power inventory change.
	Action	Check the event log for power supply failures. Review system configuration and power consumption.
PWR1004	Message	The system performance degraded because power capacity has changed.
	Details	The system may power down or operate in a performance degraded state.
	Action	Check the event log for power supply failures. Review system configuration and power consumption and upgrade or install power supplies accordingly.
PWR1005	Message	The system performance degraded because the user-defined power capacity has changed.
	Details	The user-defined power settings have affected system operation.
	Action	If unintended, review system configuration changes and power policy.
PWR1006	Message	The system halted because system power exceeds capacity.
	Details	The system halted because system power exceeds capacity.
	Action	Review system configuration, upgrade power supplies or reduce system power consumption.
RFM1008	Message	Failure detected on Removable Flash Media <name>.
	Details	An error was reported during a SD card read or write.
	Action	Reseat the flash media. If the problem persists, see Getting Help .


Error Code	Message Information	
RFM1014	Message	Removable Flash Media <name> is write protected.
	Details	The card is write-protected by the physical latch on the SD card. A write-protected card cannot be used.
	Action	If unintended, remove the media and disable write protection.
RFM1201	Message	Internal Dual SD Module redundancy is lost.
	Details	Either one or both the SD cards are not functioning properly.
	Action	See Getting Help .
RFM2001	Message	Internal Dual SD Module <name> is absent.
	Details	The SD card module is not detected or not installed.
	Action	If unintended, reinstall the SD module.
RFM2002	Message	Internal Dual SD Module <name> is offline.
	Details	The SD card module is installed but may be improperly installed or configured incorrectly.
	Action	Reinstall the SD module.
RFM2004	Message	Failure detected on Internal Dual SD Module <name>.
	Details	The SD card module is installed but improperly configured or failed to initialize.
	Action	Reinstall the SD module and remove and reinstall SD cards.
RFM2006	Message	Internal Dual SD Module <name> is write protected.
	Details	The module is write-protected. Changes may not be written to the media.
	Action	If unintended, remove the media and disable write protection.
SEC0031	Message	The chassis is open while the power is on.
	Details	The chassis is open. System performance may be degraded, and security may be compromised.
	Action	Close the chassis. Check system logs.
SEC0033	Message	The chassis is open while the power is off.

Error Code	Message Information	
	Details	The chassis was opened while the power was off. System security may have been compromised.
	Action	Close the chassis and verify hardware inventory. Check system logs.
SEL0006	Message	All event logging is disabled.
	Details	This message is displayed when all event logging has been disabled by the user.
	Action	If unintended, re-enable logging.
SEL0008	Message	Log is full.
	Details	When the event log is full, additional events are not written to the log. Older events may be overwritten and lost. This message may also appear if the user disabled event logging.
	Action	Backup and clear log.
SEL0012	Message	Could not create or initialize the system event log.
	Details	If the system event log fails to initialize, platform status and failure events are not captured. Some management software do not report platform exceptions.
	Action	Reboot the management controller or iDRAC. Cycle system input power. If problem persists call support.
SEL1204	Message	An unknown system hardware failure detected.
	Details	If the system event log failed to initialize, platform status and failure events are not captured. Some management software do not report platform exceptions.
	Action	Re-configure system to the minimum supported configuration. If issues persists, contact support.
TMP0118	Message	The system inlet temperature is less than the lower warning threshold.
	Details	Ambient air temperature is too cool.
	Action	Check the system operating environment.
TMP0119	Message	The system inlet temperature is less than the lower critical threshold.
	Details	Ambient air temperature is too cool.

Error Code	Message Information	
	Action	Check the system operating environment.
TMP0120	Message	The system inlet temperature is greater than the upper warning threshold.
	Details	Ambient air temperature is too warm or one or more fans may have failed.
	Action	Check the system operating environment and review event log for fan failures.
TMP0121	Message	The system inlet temperature is greater than the upper critical threshold.
	Details	Ambient air temperature is too warm or one or more fans may have failed.
	Action	Check the system operating environment and review event log for fan failures.
VLT0204	Message	The system board <i><name></i> voltage is outside of the allowable range.
	Details	System hardware detected an over voltage or under voltage condition. If multiple voltage exceptions occur consecutively the system may power down in fail-safe mode.
	Action	<ol style="list-style-type: none"> 1. Review system logs for power supply exceptions. 2. Re-configure the system to minimum configuration, inspect and reinstall system cables. 3. If the issue persists, see Getting Help.

Warning Messages

A warning message alerts you to a possible problem and prompts you to respond before the system continues a task. For example, before you format a hard drive, a message warns you that you may lose all data on the hard drive. Warning messages usually interrupt the task and require you to respond by typing y (yes) or n (no).

 **NOTE:** Warning messages are generated by either the application or the operating system. For more information, see the documentation that accompanied the operating system or application.

Diagnostic Messages


The system diagnostic utilities may issue messages if you run diagnostic tests on your system. See “Using System Diagnostics” chapter for more information about system diagnostics.

Alert Messages

Systems management software generates alert messages for your system. Alert messages include information, status, warning, and failure messages for drive, temperature, fan, and power conditions. For more information, see the systems management software documentation.

Getting Help


Contacting Dell

 **NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.


Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:


1. Visit dell.com/support
2. Select your support category.
3. Verify your country or region in the Choose a Country/Region drop-down menu at the top of page.
4. Select the appropriate service or support link based on your need.


Related Documentation

 **NOTE:** For all PowerEdge and PowerVault documentation, go to dell.com/support/manuals and enter the system Service Tag to get your system documentation.

 **NOTE:** For all Virtualization documents, go to dell.com/virtualizationsolutions.

 **NOTE:** For all Dell OpenManage documents, go to dell.com/openmanagemanuals.

 **NOTE:** For all operating system documents, go to dell.com/operatingsystemmanuals.

 **NOTE:** For all storage controllers and PCIe SSD documents, go to dell.com/storagecontrollermanuals.

Your product documentation includes:

Getting Started Guide	Provides an overview of system features, setting up your system, and technical specifications. This document is also shipped with your system.
Owner's Manual	Provides information about system features and describes how to troubleshoot the system and install or replace system components.
Rack Installation Instructions	Describes how to install your system into a rack. This document is also shipped with your rack solution.
Administrator's Guide	Provides information about configuring and managing the system.
Troubleshooting Guide	Provides information about troubleshooting the software and the system.

Documentation Feedback

If you have feedback for this document, write to documentation_feedback@dell.com. Alternatively, you can click on the **Feedback** link in any of the Dell documentation pages, fill up the form, and click **Submit** to send your feedback.